

eRAD RIS

CUSTOMER RELEASE NOTES

Build 3.2022.8.29

UPDATED NOVEMBER 2, 2022

Table of Contents

Summary 4
Intended Audience
Release Content
Who Is Affected 4
New Settings
RIS
New Features
Scheduling
Feature #28397, #28398 - Hebrew calendar option in Scheduling and Appointment Book windows
Insurance Eligibility
Feature #32342, #32343 - Support Eligibility and Amount To Collect calculations at the Billing Code level
Feature #30828 - Throttling framework for the Insurance Eligibility Reprocess Eligibility tool
Payment Control
Feature #31035 - Customer-maintainable Fee Schedules in RIS
Feature #30709 - Enhanced handling of Combined Payment when PAPA exists 19
Radiology Reporting
Feature #28709 - Save radiologist report on demand
Thick Client GUI
Feature #32452 - Disable RIS Client System Login after failed update 20
Feature #31078 - RIS Client support for Windows 11
Worklists
Feature #20862 - Optimized disk caching for worklists
Feature #21739 - Add Patient Class to Finding Follow Up worklist
Technologist
Feature #32075 - Prevent update of Performing Tech after Exam Done
Feature #28711 - Technologist access to additional patient history from Perform Exam screen
Lookup Tables
Feature #32191 - Remove character limit from Eligibility Special Conditions table
Patient Portal
Feature #32392 - Additional Lay Letter configuration options

Patient and Provider Portals 26
Feature #32318 - Improved Portal error handling when scheduling 26
CURES
Feature #29403, #29404, #29407 - CURES USCDI Update
Feature #29405, #29408 - CURES USCDI C-CDA Export Update
Feature #29400, #29401 - CURES Audit Report and Tamper Resistance Update 29
Resolved Issues and Known Limitations
Resolved Issues
New Known Limitations 32
Version Details
Package Contents
Code Stream
eRAD RIS Release Version Numbers

Publication History

Revision	Author	Des	scription
November 2, 2022	Kevin Brooks	•	Commercial release.
	/ Hilary Saltmarsh		
November 2, 2022	Kevin Brooks	•	Noted addition of new FeeSchedule Lookup Table.

SUMMARY

Intended Audience

The intended audience for this CUSTOMER RELEASE NOTES document is the RIS Administration team for all eRAD RIS customers.

This document describes the purpose, configuration, and operation of new features made available with this release, identifies issues resolved in the release, and highlights any unresolved known limitations.

This information should be used by all customers to determine how these changes affect their organization's workflow, and to plan their organization's upgrade strategy for eRAD RIS.

Additional technical details and deploy instructions are available to the Service Team in the SERVICE RELEASE NOTES edition of this document.



There is no separate SERVICE RELEASE NOTES edition of this document.

Release Content

This release of ERAD RIS 3.2022.8.29 includes both feature enhancements and a variety of resolved issues.

Notable enhancements include support for Fee Schedules in eRAD RIS, updates to ensure compliance to current CURES standards, and enhancements to Insurance Eligibility and other workflows.



Please carefully review these release notes even if your system will not be upgraded immediately, to identify and communicate any issues that may affect your organization.

Who Is Affected

This version is recommended to be applied on ERAD RIS v3.2022.8.1.X installations.

NEW SETTINGS

Summary of all settings that were added, updated, or removed:

RIS

Changes to AccessString Lookup Table

The following settings were added or updated with this release:

Setting	Default	Purpose
Clinical.AppointmentsBooked.HebrewDates	Value=[None Full], Default=[None]	Controls access to the "Hebrew Dates" context menu from the Appointment Book header. Added in v3.2022.8.29 #28398
Clinical.PerformExam.EnablePrimary TechFieldOnComplete	Value=[None Full], Default=[Full]	Controls the ability to edit "Primary tech" field. When [None], the field will be read-only after Exam Done status. Added in v3.2022.8.29 #32075
Clinical.Rad.SaveVersion	Value=[None Full], Default=[None]	Controls access to the "Save" button from the Reporting screen which will save current edits without closing. Added in v3.2022.8.29 #28709
Clinical.Schedule.HebrewDates	Value=[None Full], Default=[None]	Controls access to the "Hebrew Dates" context menu from the Scheduling window. Added in v3.2022.8.29 #28397
Clinical.ViewStudyFromPerformExam	Value=[None Full], Default=[None]	Controls access to the "View Study" button and context menu in the Perform Exam screen. Updated in v3.2022.8.29 #28711
Config.LookupEditor.FeeSchedule	Value=[None Full], Default=[None]	Controls access to the "FeeSchedule" lookup table editor including "Fee" sub-table. Added in v3.2022.8.29 #31035

Changes to SystemConfig Lookup Table

The following settings were added or updated with this release:

Setting	Default	Purpose
ICodeLayLetterExpirationDays	Value=Days as Integer, Set to [<0] to disable, Default=[5]	Number of days from the time an LayLetter I-CODE is created to when it will expire. A negative value indicates no expiry date. Added in v3.2022.8.29 #32392

Changes to ParagraphConfig Lookup Table

The following settings were added or updated with this release:

Setting	Default	Purpose
PPErrorOccurred	Sorry, an error occurred while processing your request.	Message to display to the Patient Portal user when an error occurs while processing their request.

Setting	Default	Purpose
RPErrorOccurred	Sorry, an error occurred while processing your request.	Message to display to the Referring Portal user when an error occurs while processing their request.
PPLayLetterSmartLinkExpiryMessage	Your LayLetter access has expired.	Message to display to the Patient Portal user when a LayLetter iCode is expired.
PortalLayLetterUnavailableMessage	This LayLetter is unavailable. Please contact the imaging center to request the LayLetter.	Message to display to the portal user when the report is unable to load.

New Lookup Tables

The following lookup tables were added with this release:

Group	Lookup	Description
Insurance	FeeSchedule	The "Fee Schedule" complex lookup editor defines per-carrier Fee Schedules with practice/site/date of service/billing code modifier level granularity. These customer-maintainable tables provide the pricing information required to support Good Faith Estimate workflow. Added in v3.2022.8.29 #31035

NEW FEATURES

Scheduling

Feature #28397, #28398 - Hebrew calendar option in Scheduling and Appointment Book windows

Summary

This enhancement to Localization introduces the option to change the display format of date headers on the Appointment Times tab between the Hebrew and Gregorian calendar date formats in either the Scheduling and Appointment Book windows



TOGGLE DATE FORMAT FROM SCHEDULING.



TOGGLE DATE FORMAT FROM THE APPOINTMENT BOOK.

Previously, RIS only supported the Gregorian calendar, and while most people in Israel use this calendar day-today, it is helpful in some cases to be able to tell the patient the equivalent date from the Hebrew calendar when scheduling the patient.

With this change, users with Clinical.Schedule.HebrewDates and

Clinical.AppointmentsBooked.HebrewDates permissions can right-click any date headers from the appointment search results (either Details or Summary tab) or the Appontment Book to switch between the Hebrew and Gregorian calendar date formats.



Note that the calendar swap is temporary - the date will remain in Hebrew while the screen is open (and will persist across searches) but will revert when the screen is closed.

Configuration Instructions

System Administrators must complete the following actions to enable this feature:

Changes to RIS AccessString Lookup Table Settings

• Grant access permissions as necessary.

The following related settings were added or updated:

Setting	Default	Purpose
Clinical.AppointmentsBooked.HebrewDates	Value=[None Full], Default=[None]	Controls access to the "Hebrew Dates" context menu from the Appointment Book header. Added in v3.2022.8.29 #28398
Clinical.Schedule.HebrewDates	Value=[None Full], Default=[None]	Controls access to the "Hebrew Dates" context menu from the Scheduling window. Added in v3.2022.8.29 #28397

Insurance Eligibility

Feature #32342, #32343 - Support Eligibility and Amount To Collect calculations at the Billing Code level

Summary

This enhancement to Insurance Eligibility introduces support for a separate eligibility request per Service Type Code, in order to determine the Amount to Collect more accurately. In addition, there is now more complexity to the method in which the various components of patient Financial Responsibility are calculated and applied in situations where billing code level configuration or eligibility results are in effect.

Background

Patients often have different co-pay and co-insurance responsibilities for different types of imaging. For example, insurance benefits may have one co-pay and co-insurance for MRI and CT studies and a different co-pay and co-insurance for diagnostic x-ray. These various categories are referred to as Service Type Codes (business groupings for healthcare services and benefits).

When a patient is scheduled for an appointment with billing codes that span across multiple Service Type Codes, determining the patient's financial responsibility becomes more complex. Previously, RIS would evaluate all applicable Service Types for the visit and send a single eligibility request using the Service Type Code for the higher end modality (e.g., a patient having an MRI of the lumbar spine and an ankle x-ray would utilize the MRI/CAT Scan Service Type Code). This approach did not allow for the same level of specificity in the patient's out of pocket cost estimate that this new feature will provide.

Support separate Eligibility Requests for each Service Type

When requesting eligibility when there are multiple billing codes with various Service Types, there will be an eligibility request for each Service Type and the resulting Amount to Collect calculations will be performed based on the corresponding billing code costs for that Service Type. In other words, the co-insurance and co-pay is based on the value for each billing code's service type, instead of the payer values for the highest-end modality. The individual calculations for each Service Type's Amount to Collect are then totaled to determine the full Amount to Collect for the visit.

In order to run separate eligibility requests for the same visit if there are billing codes associated to the procedure(s) that have different Service Type Codes, the existing InsuranceServiceTypeRule configuration has been extended to support configuration of Service Type Rules by Billing Code.

This was completed in the related ticket:

• FEATURE #32343 - ABILITY TO CONFIGURE SERVICE TYPE RULES BY BILLING CODE.

A new Billing Code column in the InsuranceServiceTypeRule System Configuration table allows the administrator to select one or more Billing Codes related to the rule:

0 · T D / W

Lookup - Insuranceservicerypercure >													
insu X	Find	:											
🧰 General												_	
4 🗁 Insurance		Order	Log	Description	Insurance Service Type Code	Taxonomy Code	Availity Payer	Eligibility Payer	Carrier	Procedure	Billing Code	Modality	
InsuranceServiceType	*						Click here to	add a new row		, c			
InsuranceServiceTypeRule		1		Feature 32343	62 (MRI/CAT Scan)	boo	(all)	(all)	(all)	(all)	70240	(all)	09-0
InsuranceVerificationRequir		2	-	Filter on XB	4 (Diagnostic X-Ray)		(all)	eRAD Demo	(all)	(all)	(all)	(all)	05-1
MultiInsuranceRule		-		MyRule	62 (MRI/CAT Scan)	banana	(all)		Ourfolt	(all)	(all)	(all)	05 1
Mammography					dz (mithorat scart)	Darrarra	(an)	(aii)		(an)	(aii)	(an)	05-1
MU		4	A State	RuleM3	4 (Diagnostic X-Ray)	A strang	(all)	(all)	COPECEQ_OJa	(a	(all)	(III)	05-1

Note that a user cannot enter Billing Codes on a rule if Procedure or Modality are configured on the same rule:

🥝 eRAD RIS	×
The following error must be corrected:	
Only one of Modality Type, Procedure, or Billing Code can be specified per rule	
OK	

Ability to Turn On Multiple Service Type Code Eligibility Requests by Vendor/Payer.

A new Billing Code Level Eligibility Flag column in both the EligiblePayers and the AvailityPayers System Configuration tables allows the administrator to enable this feature by vendor/payer.

Lookup - AvailityPayers * X									
AvailityPayers X	Availity F	Payer Id		Description	ax And Address Flag	Send Dependent Flag	Billing Cod	e Level Eligibility Flag	Ignore Individual Deductible And Stoplos
General	Contains:	T Contains:			1	Contains:	T Contains:	T	Contains:
AvailityPayers	*				Click here to a	dd a new row			
Mammography	00050	100.00	E Constanti		\	N	Y		N
<u>—</u> ми	00143B	Constant B	dian lan oa			N	Y		N
Procedure	00091A	11100	frame (second page 1	the last last second last		N	N		N
New Column in 1	THE AVAIL	ITYPAYERS T	ABLE.			••	••		
Lookup - EligiblePayers X									
EligiblePayers X	Eligible Pay	er Id	Description	Include Place Of S	Service Tax And Address Flag	Billing Code Leve	l Eligibility Flag	Ignore	Individual Deductible And Stoploss When Famil
General	Contains:	T Contains:		T Contains:		T Contains:		T Contains:	
Insurance	*								Click here to add a new row
EligiblePayers Mammography	• • • • • • • • • • • • • • • • • • •	70000.000	ni dente territori	Ν		Y		N	
MU									

NEW COLUMN IN THE ELIGIBLE PAYERS TABLE.

Ability to view a combined Eligibility Return with tabs for sections that differ by Service Type

When viewing the Eligibility return where multiple Service Type Codes were used, multiple tabs will be available at the top of the screen. Under the covers, a separate Eligibility Return exists for each of the configured Service Type Codes; however, the plan level information is identical for each return, so the returns are combined visually with a tabbed structure to make it easy to view the specific information for each Service Type.

Plan level information, such as Remaining Deductible, will be displayed on the Insurance Coverage tab. Separate tabs will also be available for each Service Type and will display the benefit information specific to that Service Type Code.

Customer Release Notes for 3.2022.8.29

nsurance Eligibility Details (Eligible)			
ance Coverage MRI/CAT Scan Diagnos	tic X-Ray		
int Show All History: -			
Detient			
Faucht			
Name / Address		Date of Birth	Gender
ATCviaWS ATCviaWS		2010-10-10	Male
343 Central St			
Summerside, MD, 90210			
Insurance			
Name	Insurance Type	Member Type	ID
eRAD_DEMO	Payer	Subscriber	022100101111
Plan			

INSURANCE COVERAGE TAB SELECTED ON THE INSURANCE ELIGIBILITY DETAILS SCREEN.

Network	Coverage	Туре	Value	Period	Additional Information
In	Employee Only	coinsurance	% 10	visit	Facility Complex Imaging,COINS APPLIES TO OU POCKET In-Network Providers
		coinsurance	% 3	visit	Facility Complex Imaging,COINS APPLIES TO OU POCKET In-Network Providers
		copayment	\$ 10	visit	In-Network Providers Xray and Lab by a Specialist in Office

MRI/CAT SCAN TAB SELECTED ON THE INSURANCE ELIGIBILITY DETAILS SCREEN.

nnce Goverage MRH nt Show All H Diagnostic X-F Active Coverage	tistory: +				
Network	Coverage	Туре	Value	Period	Additional Information
In	Employee Only	coinsurance	% 11	visit	Facility Complex Imaging, COINS APPLIES TO OUT POCKET In-Network Providers
		coinsurance	% 3	visit	Facility Complex Imaging, COINS APPLIES TO OUT POCKET In-Network Providers
		copayment	\$ 11	visit	In-Network Providers Xray and Lab by a Specialist in Office
Plan Maximun	ns and Deductibles				
					Individual
Network	Additional Information	Deductible	Deduct	ible Remaining	Maximum Maximum Remaining

DIAGNOSTIC X-RAY TAB SELECTED ON THE INSURANCE ELIGIBILITY DETAILS SCREEN.

The breakdown by Service Type Code can also be seen when hovering over the Eligibility shield icon when eligibility results have been obtained for more than one Service Type Code:

	Billing	Method	
Card	Eligibility (Bill to	insurance)	
	08-02-	-2022 admintest -	
ous balance	Approved Plan start Remaining deductible MRI/CAT Scan Co-pay	01-01-2008 \$100 \$10	163.3
	Co-insurance Diagnostic X-Ray Co-pay Co-insurance	10% \$10 10%	

Additional Information on Amount to Collect Details and Patient Financial Responsibility Override screens

In the event that multiple eligibility returns are received with different values for co-pay and/or co-insurance, additional information will be visible on the Amount to Collect Details screen.

In the example below, co-pay and co-insurance are different for the two billing codes (two different Service Types). In the Co-pay and Co-insurance fields, both of the respective values are listed, separated by a vertical line (pipe). There is also a note indicating that the financial responsibility scenario is complex and the user can view the details on the Patient Financial Responsibility Override screen.

Billing Cod	le	Units	Usual & Customary		Total
73610 - RADIOLOGIC EXAMINATIO	N, ANKLE; COMPLETE	1	41.2	11 10	41.27
72126 - COMPUTED TOMOGRAPHY	(, CERVICAL SPINE; WIT	1	316.3	\$0.00	316.32
08-12-2022 admintest -	Estimated vis	it cost	\$ <u>357,</u> 59	11% 10%	
	Co-pay		11 10	Co-pay portion	\$11.00
	Remaining D	eductible	\$0.00	Deductible portion	\$0.00
	Co-insuranc	e	11% 10%	Co-insurance portion	\$34.96
			\sim	Amount to collect	\$45.96
Quarrida	Complex sc	enario: see Ov	erride screen for more detai	Is	OK

The Patient Financial Responsibility Override dialog has been updated to include a fuller explanation of the benefit details for each Service Type Code, as well as how that impacts the Amount to Collect calculation.

When viewing this screen for a visit where a separate Eligibility Request was received for each Service Type, it will now display information from all applicable Service Types.

Clicking on each tab will show information that is specific to that Service Type.

œ	Patie	nt Financial Responsibility Overrid	e								-	- x
MF	I/CAT	Scan Diagnostic X-Ray										
		Source		Estimated Visit Cost	Co-Pay	Remaining	Deductible	Co-Insurance				
	Þ	NPD		387.56								
		Eligible			10.00		22.00	10.00%				
	8-02-	2022 admintest -	Estimated visit cost	\$387.56		*				Totals		
			Co-pay	\$10.00	Eligible	*	Co-pay por	tion	\$0.00		\$14.0	00
			Remaining Deductible	\$22.00	Eligible	•	Deductible p	oortion	\$22.00		\$22.0	00
			Co-insurance	10.00%	Eligible	•	Co-insuran	ceportion	\$36.56		\$65.5	9
			*Copay is collected or	a nother tab			Amount to	collect	\$58.56		\$101.	i9
			Reset						[ок	Can	cel

The estimated Patient Financial Responsibility and Amount to Collect will be determined separately for each tab and then summed in the Totals section on the far right. The totals section contains the Amount to Collect that the patient will owe at the time of their appointment.

The tab for the Service Type with the lowest co-insurance percentage will always be displayed first. The remaining deductible will be applied to this tab first. The co-pay will be collected on the tab with the highest co-pay. The user will see helpful notes when looking at the various tabs to indicate when the co-pay or the deductible was collected on a different tab.

This scenario can become more complex if there are additional factors that impact some but not all billing codes within the same Service Type. For example, if there is an Eligibility Limit Payment rule configured for one of several Billing Codes in the Diagnostic X-Ray Service Type, you will see an additional tab:

	Sou	urce	Estimated Visit Cost	Co-Pay	Remaining	Deductible	Co-Insurance				
Þ	NPD		200.58								
	Eligible			14.00		22.00	12.00%				
	Eligibility Limit Payment					0.00	0.00%				
02-2	2022 admintest -	Estimated visit cost	\$200.58	NPD	×				Totals		
02-2	2022 admintest -	Estimated visit cost Co-pay	\$200.58	NPD Eligible	* *	Co-pay portic	n	514.00	Totais	\$14	4.00
-02-2	2022 admintest -	Estimated visit cost Co-pay Remaining Deductible	\$200.58 \$14.00 \$0.00	NPD Eligible Eligibility Limit Pa	* * syment *	Co-pay portio Deductible po	n	<u>\$14.00</u> \$0.00	Totals	\$14	4.00
02-2	2022 admintest -	Estimated visit cost Co-pay Remaining Deductible Co-insurance	\$200.58 \$14.00 \$0.00 0.00%	NPD Eligible Eligibility Limit Pa Eligibility Limit Pa	v ayment v ayment v	Co-pay portic Deductible po Co-insurance	n tion portion	514.00 \$0.00 \$0.00	Totals	\$14 \$22 \$43	4.00 2.00 3.20

In this example, there are two tabs for Diagnostic X-Ray, one for billing code G0204, which is modified by an Eligibility Limit Payment rule, and another for billing code 71030, which does not have that limitation. In other words, a separate tab will exist for each set of billing codes that is governed by different rules to calculate the estimated Patient Financial Responsibility. You can think of these tabs as "financial groups" that each have their own set of rules to calculate the Amount to Collect. Because co-pay is only collected once and the remaining deductible is only applied until it is exhausted, the order in which certain components of the Amount to Collect are applied are governed by their own rules, as explained above: the deductible is applied to the financial group with the lowest co-insurance first (and then applied to the financial group with the next lowest co-insurance until the remaining deductible is zeroed out by configuration for the financial group with the lowest co-insurance. In this case (as demonstrated in the screenshot above), the deductible will be applied to the next lowest co-insurance.

Manual Overrides on the various co-pay, co-insurance, and remaining deductible can impact which financial group gets the co-pay applied or the remaining deductible. For example, if the co-pay for one financial group is manually overridden to a higher amount, this new amount may make that group's co-pay the highest, so the co-pay would now be applied on this group's tab.

These complexities are necessary because choosing which co-pay to use and where to apply the remaining deductible first can result in *different* Amount to Collect values. Therefore, the system will apply the above logic to more accurately estimate the amount the patient will owe without underestimating.

Known Limitations

While there are no Known Limitations for this feature, there is additional functionality planned:

A separate feature that will cover additional display changes to the Patient Financial Responsibility Override and Amount to Collect Details screens, as well as display changes to the Payment Details screen is planned for a future release:

• FEATURE #32344 - UPDATES TO PATIENT FINANCIAL RESPONSIBILITY OVERRIDE, AMOUNT TO COLLECT DETAILS, AND PAYMENT DETAILS BASED ON NEW MULTIPLE ELIGIBILITY REQUESTS & PAYMENT RULES CONFIGURATION

Additionally, configuration options for Payment Rules to apply at a billing code level is planned for an upcoming release:

 FEATURE #30707 - RESTRUCTURE PAYMENT RULES CONFIGURATION TABLE TO ACCOMMODATE FOR BILLING CODE, PROCEDURE OR VISIT LEVEL RULES

Configuration Instructions

System Administrators must complete the following actions to enable this feature:

RIS Client

Changes to AvailityPayers Lookup Table

A new Billing Code Level Eligibility Flag column has been added.

• Enable the Billing Code Level Eligibility Flag column where necessary by setting the value to Y.

Changes to EligiblePayers Lookup Table

A new Billing Code Level Eligibility Flag column has been added.

• Enable the Billing Code Level Eligibility Flag column where necessary by setting the value to Y.

Changes to InsuranceServiceTypeRule Lookup Table

A new Billing Code column has been added per the related ticket FEATURE #32343 - ABILITY TO CONFIGURE SERVICE TYPE RULES BY BILLING CODE.

• Configure rules where the Billing Code column is populated with one or more Billing Codes as necessary.

Feature #30828 - Throttling framework for the Insurance Eligibility Reprocess Eligibility tool

Summary

This enhancement to Insurance Eligibility introduces the ability to schedule how much processing resources will be given to reprocessing eligibility, addressing current performance issues with the eligibility re-processing tool.

Lookup - InsuranceServiceTypeRule >	< 🗌																• • ×
Search Lookups	X	Find	:			_									-		
General						Ce	Max Reproces	sing Threa	ads				- 0	×			
Insurance			Order	Lo	g cription	r	Time	Mon	Tue	Wed	Thu	Fri	Sat	Sun	ligibility Payer	Car	rier P
AUC Rules		*				12-	lam	20	20	20	20	20	20	20			
AvailityPayers			1	F	Feature 3234	1.2	9m	20	20	20	20	20	20	20)	(all)	(al
BillToType	6	Repro	ocess Elia	il ity		22	am	20	20	20	20	20	20	20	-		_ □
Carrier						2-3	am	20	20	20	20	20	20	20			
CarrierCategory	N	ew Rep	processin	Job		3-4	am	20	20	20	20	20	20	20			
CarrierType						4-5	am	20	20	20	20	20	20	20			
EligibilityLimitPayment		Payer	's			5-6	am	20	20	20	20	20	20	20			
EligibilityMessage		Carrie	ers			6-7	am	4	4	4	4	4	4	20	y 🔢 - Mi	I-dd-yyyy	
EligibilitySpecialCondition						7-8	am	2	2	2	2	2	4	8			
EligibleConfig						8-9	am	2	2	2	2	2	4	8	ayer		Submit
EligiblePayers						9-10) am	2	2	2	2	2	4	8			
EmployerDirect				L		10-	11 am	2	2	2	2	2	4	8			
FinancialOverrideSource						11-	12 pm	2	2	2	2	2	4	8			
InjurySource		Job	Remai	ing	Status	12-	1 pm	2	2	2	2	2	4	8	ob Started	JobF	inished
InsuranceServiceType	•	49	0 of 781		cancelled	1.2	nm	2	2	2	2	2	4	8	2022 10:04:	08-30-202	22 10:05:
InsuranceServiceTypeRule		48	0 of 780		finished	2.2		2	-	-	2	2			2022 09:36	08-30-202	22 10:04:
InsuranceVenticationRequ		47	0 of 14		finished	2-3	pm 	2	2	2	2	2			2022 09:20:	08-30-20	22 09:20:
MedicalGroup		46	0 of 144		finished	3-4	pm	2	2	2	2	2	4	0	2022 09:15:	08-30-20	22 09:20:
MultilacuranceBule		40	0 -6 700	-	initistied	4-5	pm	2	2	2	2	2	4	ŏ	2022 00:13:	00-30-20	22 00.20
NatureOflaiup		45	0 01 780	-	cancelled	5-6	pm	4	4	4	4	4	4	20	2022 09.13	00-30-20	22 09.14
PreApprovedPaymentPule			n at 790		tipiched	6-7	pm	4	4	4	4	4	4	20	ALL	The set of	77 Hurte
PreCert Groups						7-8	pm	4	4	4	4	4	4	20			
PreCertDetails		Max	Reproce	ssingT	hreads	8-9	pm	4	4	4	4	4	4	20			Close
ProtocolRules			_			9-10) pm	20	20	20	20	20	20	20			
ProtocolStatus						10-	11 pm	20	20	20	20	20	20	20			
UMCoverage						11-	12 am	20	20	20	20	20	20	20			
UMHoliday	-								Г			1					
4		•							L	0	ĸ		Cancel				F
											Repro	cess Eli	gibility		Save		Close

Previously, the reprocess eligibility jobs would utilize as much CPU and threads resources as needed (up to the number of cores on the machine). While this was done with a lower thread priority and on a different reprocessing

queue so that RIS eligibility requests take priority; the volume of reprocessing activities would still drastically slow down the production RIS.

With this change, a new Max Reprocessing Threads button on the Reprocess Eligibility popup, allows users to cap how much processing resources will be given to reprocessing eligibility over the course of the workday.

By default, the maximum number of reprocessing threads is capped at 20 threads during typical off hour times then as users come into work it throttles down to 4 threads and then to 2 threads throughout the day.

The minimum number of threads allowed is 0 (which would suspend all processing for that time period) and the maximum is 60 (although there may not be that many available).

Configuration Instructions

No System Administrator actions are necessary to enable this feature; however, optional configuration is available:

RIS Client

Changes to RIS AccessString Lookup Table Settings

• Access is controlled via the existing Config.LookupEditor.BulkReProcessEligibility permissions.

Note the following related settings:

Setting	Default	Purpose
Config.LookupEditor.BulkReProcessEligibility	Value=[None ReadOnly Full], Default=[None]	Controls access to the "Reprocess Eligibility" screen within the Eligibility Special Conditions or Insurance Service Type Rules lookup table editor. When [Full] the screen is enabled. When [ReadOnly], the button will be available but the "Reprocess Eligibility" screen will be read-only. Added in v3.2018.5.5 #27205

Changes to InsuranceServiceTypeRule Lookup Table

- System performance when reprocessing eligibility can be tuned via the new Max Reprocessing Threads button from the Reprocess Eligibility popup.
 - This allows users to cap how much processing resources will be given to reprocessing eligibility over the course of the workday.

Payment Control

Feature #31035 - Customer-maintainable Fee Schedules in RIS

Summary

This enhancement to Payment Control consolidates the implementation of customer-maintainable Fee Schedules in RIS to simplify configuration and maintenance of these values and to provide the pricing information required to support Good Faith Estimate workflow at a per-carrier level with practice/site/date of service/billing code modifier level granularity.

Customer Release Notes for 3.2022.8.29

Lookup - FeeSchedul	e * X Loc	okup - AccessString									< • • • • • • • • • • • • • • • • • • •
fee X	Fee Sch	edule New									
General									-		
Insurance		Description				Carrier		Activ	veFlag	Last L	Jpdated
FeeSche	2022 Ju	ine update			0000TGI	F, 0031, 0140695	5	N		09-12-2022 08	1:25 AM
Mammo	▶ 2022 Se	eptember update			0140003	0, 01400046		Y			
MU											
Procedure											
Scheduling											
Service											
System											
User											
	practice:	Advanced Radiology	-	site:	QE Bellona		-	Paste			
	-										
	Fee										
		Billing Code		Mo	difier Code	Fee	Effe	ctive Date	Active Flag	Last L	Jpdated
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	*				Click here t	o add a new row	,				
	00104 -	ANESTHESIA FOR ELECTROCO	NVUI 3	32		884 25	01-01-2	000 12:00	Y		
	► 00100 -	ANESTHESIA FOR PROCEDURE	IS ON			600	01-01-2	000 12:00:	V		
	00100 -	ALLOW ALLOW A DIVERSION AND ALLOW ALL ALL ALL ALL ALL ALL ALL ALL ALL AL	0 011			800	01-01-2				
									s	ave	Close

Background

A Fee Schedule is a set of prices a particular Insurance Carrier (including Self Pay "carriers") will be charged for Billing Codes. Because pricing can vary based on insurance contract negotiations, insurance carriers may be assigned to different Fee Schedules, which must also be flexible enough to configure prices based on a number of conditions: the Site where the procedure is being performed, the date of service, and any Billing Code Modifiers.



FEE SCHEDULES INDICATE THE SPECIFIC PRICE (FEE) FOR A BILLING CODE UNDER SPECIFIC SCENARIOS.

Previously, eRAD RIS did not have a native mechanism to determine how much a study will cost (meaning, what is the price for a given study, at a given location, on a given date, for a given insurance carrier) although a custom pricing module, referred to as National Payor Database (NPD) was available. However, the implementation of this solution was cumbersome and difficult for customers to understand, so roll out of this functionality has been limited.

With this change, this functionality is now built into RIS, with a user experience that is no different from the eRAD NPD experience today.

Feature Description

With this change, the existing NPD configuration and services have been integrated into the core RIS product. This allows all configuration to be easily maintained directly by customers.



If there are no active Fee Schedules, then Amount to Collect calculations will get fee data from the legacy NPD.

Configuration

A new Fee Schedule lookup table defines per-carrier pricing, with a linked Fee lookup table defining the specific price (fee) for each Billing Code, where Billing Code + Modifiers + Site Code + Date of Service + Carrier Code = Price (Fee).

More specific configuration will override more general configuration. For example, the default pricing for a billing code with Practice = (all) can be set to 500, but pricing for the same billing code with Practice = Greenville and Site = NorthSite can be set more specifically 750.

Note that RIS will prevent the user from saving changes to the look-up table if there are multiple Active rows that have the same FeeSchedule and BillingCode combination, unless there is a unique Modifier, Site, or Effective Date setting.

Support for Paste from Excel

In order to make the initial configuration easier for new customers and customers transitioning from the eRAD NPD, the linked \boxed{Fee} lookup table supports pasting data from an Excel spreadsheet to create new rows (pasting multiple rows is supported).

The source data must include the following columns (without headings):

- 1. Billing Code
- 2. Modifier (blank defaults to (all))
- 3. Effective Date (blank defaults to 2000-01-01, so that newly added codes are "back-dated" ensuring they are effective immediately)
- 4. Fee
- 5. Active (blank defaults to Y)



Note - Excel is not specifically required, but the Paste feature expects tabdelimited values on the clipboard.

To use this feature,

1. Enter values in in the following format:

Billing Code	Modifier Code	Fee	Effective Date	Active Flag

2. Select the values (without any headings), e.g.:

0159T - COMPUTER AIDED DETECTION BREAST MRI	BILATERAL PROCEDURE	206.00		Y
0185T	50	33.00		Y
20982		404	10-12-2012	Ν
61783	999	123.45	10-10-2010 9:03	

Note the highlighted invalid and blank values in this sample data.

- 3. From Excel, copy (shortcut Ctrl+C) the values.
- 4. From the Fee table, select the Paste button.
- 5. Review and correct any invalid values, e.g.:

ee	X Fee Schedule New			
Ceneral General				
Insurance	Description	Carrier	Active Flag	Last Updated
FeeSchedule	Receive	(all)	Y	09-27-2022 09:22 AM
Mammography	 Press Descent 	0211EHS	Y	09-27-2022 09:22 AM
MU				
Procedure	anation of	cite:	- Paste	
Scheduling	practice: all	♥ Site.	Past	· _
Service	Fee			
System				
User		Billing Code	Modifier Code Fee	Effective Date Active F.
	Contains:		▼ No filter: ▼ Equ	▼ Equals: ▼ Cont
	*	Click her	e to add a new row	
	70482 - CT ORBIT SELLA/POST F	FOSSA/EAR C-/C+	(AII) 29	9.00 01-01-2000 12:00:00 Y
	▶ 61783 - STEREOTACTIC COMP	UTER-ASSISTED (NAVIGATIONAL) PR	OCED (All) 123	3.45 10-10-2010 9:03:00 AM Y
	20982 - ABLATION, BONE TUMO	DR(S) (EG. OSTEOID OSTEOMA, MET	ASTASI (AII) 404	4.00 10-12-2012 12:00:00 N
	0185T - MULTIVARIATE ANALYSI	IS OF PATIENT-SPECIFIC FINDINGS V		3 00 01-01-2000 12:00:00 V
Duplicate row				00 01 01 2000 -12:00:00
	P 01591 - COMPOTER AIDED DETE	ECTION BREAST MRI	DIEATEIRAE PHOGE 200	5.00 01-01-2000 12.00.00 1
Invalid value		Invalid value	Default	Default

Caution - The <u>Paste</u> feature only support adding new rows - it will not update any existing row.

Known Limitations

While there are no Known Limitations for this feature, there is additional functionality planned:

• Currently, the Paste feature only support adding new rows - it will not update any existing row. In a future release, an enhanced "Import From Excel" option is planned to also allow for updates to existing fees.

Configuration Instructions

In a future release, an enhanced "Import From Excel" option is planned to also allow for updates to existing fees. System Administrators must complete the following actions to enable this feature:

RIS Client

Changes to AccessString Lookup Table Settings

• Grant administrative access permissions as necessary.

The following related settings were added or updated:

Setting	Default	Purpose
Config.LookupEditor.FeeSchedule	Value=[None Full], Default=[None]	Controls access to the "FeeSchedule" lookup table editor including "Fee" sub-table. Added in v3.2022.8.29 #31035

New Fee Schedule Lookup Table

A new Fee Schedule complex lookup editor defines per-carrier Fee Schedules with practice/site/date of service/billing code modifier level granularity. These customer-maintainable tables provide the pricing information required to support Good Faith Estimate workflow.

- Create a Fee Schedule and set the Carrier and Active Flag appropriately.
- For each Fee Schedule,
 - Select a Practice and Site.
 - Create the relevant Fee entries for that practice/site, setting the Effective Date and Active Flag appropriately.

Feature #30709 - Enhanced handling of Combined Payment when PAPA exists

Summary

This enhancement to Payment Control prevents the Combined Payment option from appearing if one of the orders has a PreApproved Payment (PAPA) and it is not the primary order. In addition, an indicator will now be displayed on the Order screen when a PAPA exists for the order.

Enhanced handling of Combined Payment when PAPA exists

When making a payment on an appointment that has multiple Orders, RIS will (under certain conditions) prompt the user whether they want to combine payments.

Previously, RIS would prevent a Combined Payment based on other conditions; this will be a new condition, introduced because Imagine Billing is only able to handle receiving/processing one PAPA for one order at this time and they need a clear indication of which order gets the PAPA.

With this change, the Combined Payment option will not be presented to the user when a non-primary order has a pre-approved payment amount. It does not matter whether the order from which the payment is initiated has a PAPA or not. But if the other orders have a PAPA, they are not eligible to be combined with the payment for the current order.

PAPA Indicator on Order screen

Previously, the Order screen did not indicate when a PreApproved Payment Amount existed.

With this change, when there is a PreApproved Payment Amount greater than \$0.00, a new indicator will appear next to the Amount to Collect Details button on the Order screen. This is helpful because if the Amount to Collect (ATC) is \$0.00, the user wouldn't have any reason to open the ATC Details screen where they would see that there is a PAPA to handle.

	_ ·								
							Billing Method		
Number	Group Name	Phone	Priority	Card	Eligibility	_	(Bill to insurance)	Ψ.	
	eRAD Group		Primary		Ø		07-01-2022 admintest	-	3 📰 P
						-			
			Previous ba	alance	\$300.00		This order	\$47.13 📰 P	avme
				Pr	eApproved Pa	yment	Amount is \$23.57. Cli	ck the Add Rayme	t button for more information.
			Payments						
			Date	Po	sted By	Metho	i Am	ount	
							Add Payment	View	

HOVERING OVER THE P ICON WILL DISPLAY A TOOLTIP.

Configuration Instructions

No System Administrator actions are necessary to enable this feature.

Radiology Reporting

Feature #28709 - Save radiologist report on demand

Summary

This enhancement to Reporting adds a new button to the Radiologist window that saves the state of the report at that instant.

Some customers create lengthy reports that can take a very long time to compile the data. During this process, Radiologists wish to simply save the work in progress.

Previously, Radiologists could accomplish this by suspending the report which would save the work in progress and change the status to Suspended. The radiologist would then re-open the report to continue dictating.

With this change, a new <u>Save</u> button in the <u>Radiologist</u> window will save the contents of the report at that instant without visibly closing the screen and re-opening.

Revisions will be available to view in the report history control for that study when checking the Show all checkbox.



Note that this functionality is in addition to RIS's existing crash recovery feature.

Configuration Instructions

System Administrators must complete the following actions to enable this feature:

RIS Client

Changes to RIS AccessString Lookup Table Settings

• Grant access permissions as necessary.

The following related settings were added or updated:

Setting	Default	Purpose
Clinical.Rad.SaveVersion	Value=[None Full], Default=[None]	Controls access to the "Save" button from the Reporting screen which will save current edits without closing. Added in v3.2022.8.29 #28709

Thick Client GUI

Feature #32452 - Disable RIS Client System Login after failed update

Summary

When the RIS Client Updater fails to complete an upgrade, any further user login to that System will be disabled until the upgrade successfully completes.

Previously, there was a risk that although a workstation may fail to complete a RIS Client update, the user may still proceed to log in to the selected system.

With this change, RIS will prevent users from logging in to a System when an upgrade is pending for that System, for example when a new version of RIS requires an upgrade to the .NET framework that is not already installed on the workstation.



Although login to the affected System is blocked, users may still login to other available Systems.



Configuration Instructions

No System Administrator actions are necessary to enable this feature.

Feature #31078 - RIS Client support for Windows 11

Summary

This enhancement Thick Client GUI validates the client running on Windows 11. Note there are some limitations to which RIS users and roles are currently supported.

Feature Description

The ERAD RIS SOFTWARE INTEROPERABILITY MATRIX has been updated to reflect support for installing the RIS client on the Windows 11 operating system.

C RAD	eRAD RIS Client Requirements + Validation								
	Client Operating System								
RIS Version	Windows 11	Windows 10 Enterprise	Wi						
3.2022.8.29	Validated with Limitations	Validated (R&D)	Not						
3.2021.10.25	Not validated	Validated (R&D)	Not						
3.2021.9.27	Not Validated	Validated (R&D)	Not						
	and the second sec								

From a user's perspective, there are no differences in operation.

Known Limitations

The following significant limitations have been identified and should be communicated to affected users:

- PowerScribe 360 is not supported when running RIS Client on Windows 11
 - o Issue: RIS Clients integrated with PowerScribe 360 will not properly open diagnostic images.

- **Impact**: Customer workstations with RIS Clients integrated with PowerScribe 360 are affected. Other non-integrated workstations are not affected.
- Workaround: Validation of previous Windows versions is unchanged. Do not upgrade workstations with PowerScribe 360 to Windows 11 at this time. Other non-integrated workstations may be upgraded.

Configuration Instructions

No System Administrator actions are necessary to enable this feature.

Worklists

Feature #20862 - Optimized disk caching for worklists

Summary

This performance enhancement to Worklists enhances caching logic to prevent caching worklist indexes to disk when the index cannot be reused.

Currently a cached index file that was written to disk is only ever used when opening a worklist. However, if the index signature when opening the worklist (accounting for predefined columns and sorts) is not compatible with the cached to disk version, then the disk version would not get used, forcing a full index retrieval.

With this change, prior to caching the index to disk, RIS will first check if the current index would be compatible with the initial one when loading the worklist from the default view. If it is compatible, it is cached, otherwise RIS stops caching.

This behavior is transparent to users.

Configuration Instructions

No System Administrator actions are necessary to enable this feature.

Feature #21739 - Add Patient Class to Finding Follow Up worklist

Summary

This enhancement to Worklists adds a Patient Class column to the Finding Follow Up worklist.

Finding Follow U	lp (575) 🗙								\leftrightarrow -	×
(use locatio	on filter) 🔻 🏹	Ŧ				C		`		
ontact Attempts	Signed Date	Locked By	Locked By Name	Site	Visit#	Site Name	Patient Class	ime Until Follow Up	Minutes Until Follow Up	*
Ŧ	Ŧ	Ŧ	T	Ŧ	- Τ	T	Υ Υ			
			575 to	tal ro	ws; Display	ying rows 1 to 4	40			
	12-24-2018 01:50 PM			СТ	327583958	QE Crown T	Urgent Care	-1237d 18h 28m	-1782388	
	12-24-2018 11:11 AM			СТ	327583038	QE Crown T	Urgent Care	-1237d 21h 7m	-1782548	
	11-20-2020 10:04 AM			FH	326886231	QE Fisher	Unknown	-659d 23h 14m	-950354	
	11-21-2018 02:46 AM			СТ	327570072	QE Crown T	Unknown	-1271d 5h 32m	-1830572	
	11-02-2010 02-50 AM			ст	207561654	OF Crown T	Linknown	-1200d 7h 29m	10500/0	

Configuration Instructions

No System Administrator actions are necessary to enable this feature.

Technologist

Feature #32075 - Prevent update of Performing Tech after Exam Done

Summary

This enhancement to the Technologist workflow blocks users from updating the Primary tech (performing technologist) field after the exam has reached Exam Done status.

Notes / Exam Times Image Req	guest (1) Extra Data Bug #30944	
		Copy / Paste
Primary tech *	Test User, Technologist	Ŧ
Assisting tech 1	Test User, Administrator	-
Assisting tech 1 Assisting tech 2	Test User, Administrator	▼
Assisting tech 1 Assisting tech 2 Last menstrual period	Test User, Administrator MM-dd-yyyy Pregnant	Not pregnant

Configuration Instructions

System Administrators must complete the following actions to enable this feature:

RIS Client

Changes to RIS AccessString Lookup Table Settings

• Grant user permissions as necessary.

The following related settings were added or updated:

Setting	Default	Purpose
Clinical.PerformExam.EnablePrimaryTechFieldOnComplete	Value=[None Full], Default=[Full]	Controls the ability to edit "Primary tech" field. When [None], the field will be read-only after Exam Done status. Added in v3.2022.8.29 #32075

Feature #28711 - Technologist access to additional patient history from Perform Exam screen

Summary

This enhancement to Technologist screen introduces the ability to quickly access detailed patient history directly from the Perform Exam screen, reducing clicks and improving efficiency for the technologist.

Previously, a technologist needing to see a detailed patient history to better determine how to approach the current exam would have to return to the Technologist WL to access it:

Techr	Fechnologist WL (6) X															
0	🔁 🚸 09-06-2022 🏢 🔶 (use location filter) 🔻 🙀 🙀 ALL - asdfasdfdfa - mammo - test 🖳 tech view w order 🧅															
Flags		Status	Procedures	•		Scheduled Date		Referring		Sedation	First Name	Last Name	Patient N	lame	N	IRN
	Ŧ	Ŧ			Ŧ		Ŧ		Ŧ	T	T				٣	
\$	0	Arrived	XR CLAVICLE [730)00] - Neck		09-06-2022 03:05	PM	(amytest) Ar	my QE Test		Nico	Minoru	Minoru, I	Nico	1	005307170
\$ 💷		Arrived	XR Coccyx Only [R	D42] - Cervical spi	ne	09-06-2022 11:15/	AM	(amytest) Ar			Obaclos Haden	Savage	Savage,	Charles-Hade	n 1	005633681
\$ 🛈		Arrived	XR Coccyx Only [R	D42] - Cervical spi	ne	09-60 2022 01:001	PM	(amytest) Ar	ny QE Test		Charles-Haden	Savay-	Savage,	Charles-Hade	n 1	005633681
\$ 💿		Arrived	XR Funnybone [RA	0002] - Arm - Left		09-06-2022 11:20	AM	(amytest) Ar	my QE Test		Charles-Haden	Savage	Savay-	Charles-Hade	n 1	005633681
		Mark Sand		021 - Δrr		od-0e-(1		1 JE Ter			1		and the second s	in e	and the second s
				_											•	•
ប	Refr	eshed 30	seconds ago										Per	form Exam	Vi	ew Study

With this change, a new View Study button will appear at the bottom of the Perform Exam window for users with Clinical.ViewStudy.Button.ContextMenu permissions.

Clicking the button will open a new View Study tab for the selected study, similar to existing functionality used by Radiologists. Multiple tabs may be opened for review. Closing the Perform Exam tab will also close related View Study tabs.

Technologist WL (6	6) Perfo	rm Exam: MINO	RU, Nico #100	5307170QE05 *	× View S	tudy: MINORU, M	lico #10053071	70QE05 -	XR SELLA TUP	RCICA [70240]	- Head	4	→ • x
Minoru, Nico 0	3-22-2000 ((22y 5m) Fe	male #1005	307170QE05									-
Include	Flags	Alerts Status	Procedures		Sche	duled Date	Referring	Room	Accession #	STAT Read	Requested	By Address Key	STAT ^
	\$ 📃 🚥	Arrived	I XR CLAVICLE	[73000] - Neck	09-0	6-2022 03:05 PM	Test, Amy QE	XF 2L	6490694_BWC		152465		
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					Add e	xam to current or	der						×
Patient Clinical	Order Do	ocumentation	Exam De ils	Billing Codes	Attachment	Notes / Exam	Time Image	e Reques	t (0) Extra Da	ta 32306 T	est Pets		
Tech Notes													^
Technologists	notes		•									Copy / Paste	
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Burn CD	View Images	Create	e/Edit Report	View Study	Execut	able Test	Suspend	Co	mplete	Abort	Save	0	lose
												:	Start

Configuration Instructions

System Administrators must complete the following actions to enable this feature:

RIS Client

Changes to RIS AccessString Lookup Table Settings

• Access is controlled via the existing Clinical.ViewStudy.Button.ContextMenu permissions.

Note the following related settings:

Setting	Default	Purpose
Clinical.ViewStudy.Button.ContextMenu	Value=[None Full], Default=[None]	Controls access to the "View Study" button and context menu. Updated in v3.2022.8.29 #28711

Lookup Tables

Feature #32191 – Remove character limit from Eligibility Special Conditions table

Summary

This enhancement to Lookup Tables removes the character limit from the Matching String column in the Eligibility Special Conditions Lookup Table Editor, allowing the capability to create more precise logic.

Previously, the limited length of entries in this field resulted in creating many line items in the table as a workaround.

With this change, there is no limit to the number of characters allowed in the Matching String column.

Configuration Instructions

No System Administrator actions are necessary to enable this feature; however, optional configuration is available:

RIS Client

Changes to Eligibility Special Conditions Lookup Table

• Optionally, review and update any rules to take advantage of the larger Matching String field size.

Patient Portal

Feature #32392 - Additional Lay Letter configuration options

Summary

This enhancement to Patient Portal introduces two additional ParagraphConfig entries and an additional SystemConfig entry related to the Lay Letter workflow.

Previously, FEATURE #3168 introduced the Lay Letter workflow, but deferred this configuration.

With this change, the new ICodeLayLetterExpirationDays SystemConfig entry configures the number of days from the time an LayLetter I-CODE is created to when it will expire.

Additionally, the PPLayLetterSmartLinkExpiryMessage and

PortalLayLetterUnavailableMessage ParagraphConfigentries allow the UI language to be customized.

Configuration Instructions

No System Administrator actions are necessary to enable this feature; however, optional configuration is available:

RIS Client

Changes to ParagraphConfig Lookup Table

• Optionally, adjust the text of the new PPLayLetterSmartLinkExpiryMessage and PortalLayLetterUnavailableMessage messages.

Changes to SystemConfig Lookup Table

• Optionally, adjust ICodeLayLetterExpirationDays for your installation.

The following related settings were added or updated:

Setting	Default	Purpose
ICodeLayLetterExpirationDays	Value=Days as Integer, Set to [<0] to disable, Default=[5]	Number of days from the time an LayLetter I-CODE is created to when it will expire. A negative value indicates no expiry date. Added in v3.2022.8.29 #32392

Patient and Provider Portals

Feature #32318 - Improved Portal error handling when scheduling

This enhancement to Patient and Provider Portals adds error handling to scheduling screens when retrieving time slot availability.

Previously, some errors would fail to display an error or display messages that were not user-friendly.

With this change, when an error occurs during portal scheduling, the time slot section of the scheduler will be hidden and replaced with a user-friendly error message.

EXAM 1 X-Ray Chest											
Show Locations for: Advanced Imaging	() Map	<	Mon 6-20-2022	Tue 6-21-2022	Wed 6-22-2022	Thu 6-23-2022	Fri 6-24-2022	Sat 6-25-2022	Sun 6-26-2022	>	Calendar
Sort Locations by: Earliest Availability Distance from Change		Due to Sele	ect a time sl	ou provided, the ea	rliest date you can s Portal on Sorry, an en	chedule this appoint	tment is 6-22-2022. processing your re	equest.)		
Advanced Radiology Eldersburg											
Fisher Portal											
Lutherville Previous appointment was here											
		N	EXT CAN	CEL							

New PPErrorOccurred and RPErrorOccurred paragraph configs settings have been created for the patient and referring portal respectively, to allow customizing the error message.

Configuration Instructions

No System Administrator actions are necessary to enable this feature; however, optional configuration is available:

RIS Client

Changes to RIS ParagraphConfig Lookup Table

• Optionally, adjust the text of the new PPErrorOccurred and RPErrorOccurred messages.

CURES

Feature #29403, #29404, #29407 - CURES USCDI Update

Summary

This enhancement delivers CURES update 170.315(b)(1), 170.315(b)(2)170.315(g)(6).

This enhancement for CURES updates RIS to support the additional data fields introduced by the adoption of the USCDI standard. In addition, the C-CDA creation, import, display, and export by RIS needs to include new required data fields introduced by the adoption of the USCDI standard.

This functionality was delivered via the Redmine tickets:

- FEATURE #29403 CURES 170.315(B)(1) C-CDA TRANSITIONS OF CARE USCDI UPDATE
- FEATURE #29404 CURES 170.315(B)(2) C-CDA CLINICAL INFORMATION RECONCILIATION AND INCORPORATION -USCDI UPDATE
- FEATURE #29407 CURES A 170.315(G)(6) C-CDA CONSOLIDATED CDA CREATION PERFORMANCE USCDI UPDATE

Background

Previous CEHRT requirements required certain fields to always be included in the C-CDA, but an update to the USCDI standard has revised the set of data to be included.

Feature Description

With this change, both the C-CDA import and export from RIS have been updated to the new USCDI standard.

When performing a single-patient C-CDA export from the RIS UI, it can now export in both XML and HTML formats. Additionally, the new C-CDA may be saved locally, or transmitted via Direct Message.

Similarly, when exporting multiple patients/studies via the bulk C-CDA export (a back-end scheduled job), they can now be exported in both XML and HTML formats. The new C-CDAs are saved locally.

When performing a single-patient C-CDA import from the RIS UI via Direct Message, it can now import both the old and new C-CDA format.

Data Field Changes

The following RIS fields have been introduced to support the new USCDI standard:

• The Allergy lookup table has been updated with new Medication Class and Export Flag fields.



Note that the *Export Flag* field is currently not used.

]	Allergy Code	Description	Display Order	Origin	HI7v3 Value Set Oid	HI7v3 Value Set Code	Export Flag	Medication Class	Last Updated	Active
	Contains:	T Contains:	T Equals:	T Contains:	Contains: T	Contains:	Contains: 🚬 🔻	Contains:	Equals: 🛛 🕇 🤇	Contains:
*					Click h	ere to add a new row	1			
•	10264	Poliomyelitis Vaccine,Live	10080	FDB			N		12-22-2011 1 y	(
	10675	Rubella Vaccine	10130	FDB			N		12-22-2011 1 y	(
	10960	Streptomycin	10120	FDB			N		12-22-2011 1 y	(
	11750	ROTAVIRUS VACCINE	10110	FDB			N		12-22-2011 1 y	(
	14416	Mumpsvax (PF)	10040	FDB			N		12-22-2011 1 _Y	(
	16872	Pedvax HIB (PF)	10070	FDB			N		12-22-2011 1 _Y	(
	4209	Pedvax HIB	10060	FDB			N		12-22-2011 1 ץ	(
	5749	Varicella-Zoster Imm Globulin	10140	FDB			N		12-22-2011 1 Y	(

• The Meaningful Use dialog has been updated with new BMI percentile, Weight for length percentile, and Head occipital frontal circumference percentile fields

required for new Vital Signs section entries in the C-CDA.

											_
Administered Influenza Vaccine BMI Follow Up F				Plan		0 Lab orders placed			Patient decision aid		
Medical Reconciliation BMI Dietary Con					n	0 Lab orders received		Patient asks her mother for help with	1		
Electronic Access to Health Record Cessation Couns						0	Image orders of	reated		decisions.	
Transition of Care to Another Provider Summary of Care					re Record Available 0 Image orders completed				d	Referral to other provider	
Transition of Care Summary Provided			Summary of Ca	Summary of Care Record Received			rral type To ra	diologis	st =	Referred to specialist.	
Transition of Ca	re Confi	rmation Receiv	ed								
Blood pressure	120	/ 70	Heart rate	54	BPM	Resp	irations	23	/min	Clinical instructions	
Body temperature	102	deg	Oxygen saturation	70	96	Oxyg	en concentration	120	mL/dL	Foot excercises to relieve tension.	1
3MI percentile	34	2 Weight for	length percentile 56	1 F	lead occipital f	frontal o	ircumference per	centile	12 🗘		

• The Meaningful Use dialog has a new MU Clinical Notes tab with new Lab note narrative, Progress note, and Consultation note fields.

Ce Meaningful Use			>
MU MU Clinical Notes			$\leftrightarrow \mathbf{x}$
Lab note narrative		Progress note	
The lab has yet to return results.	< >	Patient has made lots of progress.	✓
Consultation note Patient was consulted about the side effects.	Â		and the second

C-CDA Generation

From a technical perspective, C-CDA documents were previously created by first turning the patient and study data into an XML document, then running that XML through an XSLT stylesheet to transform the data into a properly structured C-CDA document.

With this change, RIS now switches from using XSLT files to manipulate XML documents into a C-CDA, to now using a C-CDA generator library provided by Darena Solutions. This change is transparent to end users and C-CDAs will still be created, then either transmitted or exported to file by RIS just as before.



Service Team: Note that the Darena Solutions library update requires a .NET framework update to at least version 4.6.1, but this release increments it to version 4.8 for other features.

Configuration Instructions

No System Administrator actions are necessary to enable this feature.

Feature #29405, #29408 - CURES USCDI C-CDA Export Update

This enhancement delivers CURES update 170.315(e)(1) and 170.315(g)(9).

With this change, the C-CDA export from RIS has been updated to support the new fields introduced by adoption of the USCDI standard.

This functionality was delivered via the Redmine tickets:

- FEATURE #29405 CURES 170.315(e)(1) C-CDA VIEW, DOWNLOAD, AND TRANSMIT TO A 3RD PARTY USCDI UPDATE
- FEATURE #29408 CURES 170.315(G)(9) C-CDA APPLICATION ACCESS ALL DATA REQUEST USCDI UPDATE

Export via Patient Portal

With Feature #29405, the single-patient C-CDA export from the RIS Patient Portal was updated to export the updated C-CDA document in both XML and HTML formats.

		Exams Appoi	ntments	Health Summary	Messages	Get Help		
Send Download	9-08-2022 🛗 To S	-16-2022	S	JBMIT				
 Send by Email (Unsecure Send by Direct Message (Method) Secure Method)							×
Email address * Retype Email Address *			Sendin commu Health intende	g Protected Health I inication can be inte Information. Please ed recipient.	information (I prcepted in tra make sure y	PHI) via email is no insmission or misdi ou have entered th	t a secure method. Ema rected. This CCDA conta e correct email address	il ins Protect of the
Send HTML (Human-friend	dly format) dly format)					-		
I agree to send Protected Please identify you agree to sen SEND CANCEL	Health Information (PHI) via	unsecured email.	۵					

Select the desired dates and click the submit button to view your personal health summary.

THE CONFIRMATION CHECK BOX MUST BE SELECTED BEFORE THE EMAIL CAN BE SENT.

Exported files are attached to the email:

CCDA Document for
QP QE Patient Portal BWC <unittest@test.radarmed.com> To</unittest@test.radarmed.com>
If there are problems with how this message is displayed, click here to view it in a web browser.
1005708256_BWC_CCDA.html ↓ 1005708256_BWC_CCDA.xml ↓ 28 KB № № № № №
WARNING: Outside Sender
CONNECT
Please find attached the CCDA document for patient
Please don't reply to this email. You will not receive a response.

Export via API

With Feature #29408, the Patient Access API was also updated to support downloading the updated C-CDA in XML, HTML, or HTML4 formats.

Configuration Instructions

No System Administrator actions are necessary to enable this feature.

Feature #29400, #29401 - CURES Audit Report and Tamper Resistance Update

This enhancement delivers CURES update 170.315(D)(2) and CURES update 170.315(D)(3).

These two updates ensure that audit entries and report are still produced with the new USCDI elements.

This functionality was delivered via the Redmine tickets:

• FEATURE #29401 - CURES - 170.315(d)(3) AUDIT REPORT(S) - REVISED CRITERIA

• FEATURE #29400 - CURES - 170.315(d)(2) ADJUSTABLE EVENTS AND TAMPER-RESISTANCE - REVISED CRITERIA

With this change, the audit log will show entries for all exported and transmitted CCDAs with details on who exported and when, as well as a SHA-2 checksum.

Fi	ters) Patient 🛛 Order	 Study 	Include retrievals			3
	Date	Action		Description		5
	Equals:	Contains: T	Contains:		▼ Conta	air
►	07-25-2022 02:26 PM	Exported CCDA	SHA-2: 3EA6D0704	A633734D7CAD7A09FAFF250501B619144BF11509ED0C69B5E0E969	0 Macli	h.
	07-25-2022 02:25 PM	Alert:Alert:CDS_07	You have recorded a	an anergy to pericinin for this patient.	Macin	
	07-25-2022 02:25 PM	UI study updated	Patient updated		Macin	n



Note that the SHA-2 checksum is based on the XML, not the HTML version of the C-CDA.

Configuration Instructions

No System Administrator actions are necessary to enable this feature.

RESOLVED ISSUES AND KNOWN LIMITATIONS

Resolved Issues

This release resolves the following issues:

Redmine #	Subject
28458	Resolved RADAR issue where RADAR Quick Message sometimes provided an incorrect site code for a scheduled exam.
30930	Resolved Insurance Management issue where opening outside reads incorrectly displayed the Historical Carrier prompt.
31272	Resolved Patient WF: Authorized Access issue where the Appointment Summary page returned an error.
31406	Resolved Linked Reporting issue where linking studies from the same order failed.
31479	Resolved Worklist filtering error when applying Orders to Schedule filtering.
31566	Resolved Mammography issue where the Mammo Biopsy field for Date performed was incorrect.
31597	Resolved Radiology Reporting memory leak issue in the Radiologist screen.
31775	Resolved Integration issue where PECOS link would display a blank screen.
31795	Resolved Installer issue where RIS Client would not install on Windows 11.
31943	Resolved Patient Portal issue where the Appointment link on the Health Summary page was broken.
32007	Resolved Radiology Reporting memory leak issue in the Patient History control.
32224	Resolved MModal issue where MModal users could not log in without a supported input device attached. Affected users will be presented with a new dialog:
	Your profile is configured for voice recognition but no microphone is detected. Please connect a microphone and click OK to restart RIS. To temporarily access RIS without a microphone, click "Disable" to bypass voice recognition.
32306	Resolved Digital Forms issue where saving Digital Forms returned an error.
32328	Resolved Good Faith Estimate issue where GFE Document Download was missing the additional pages.
32514	Resolved intermittent Worklists error when switching between worklist views.
32519	Resolved View Edit issue where RIS was unable to open PACS v8 Quick View studies.
32635	Resolved Inbound Document issue where a future time was shown on Inbound Document Worklist.
32645	Resolved Insurance Eligibility issue where the plan level deductible was not configurable by Availity payer id.
32689	Resolved EMR issue where Cancel Study returned an error.
32707	Resolved Walk-In issue where a walk-in with multiple procedures returned an error.
32721	Resolved RADAR Secure PIC issue where deleting an attachment returned an error.
32729	Resolved Good Faith Estimate document distribution issue.
32756	Resolved CURES issue where Scheduled bulk C-CDA exports were failing.
32819	Resolved CCDA issue where the Schedule C-CDA export for all patients would not complete.
32844	Resolved Provider Portal issue where the incorrect UM Opinion Letter could be displayed.

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Redmine #	Subject
32889	Resolved Unknown Reconcile issue where reconciling an unknown referring returned an error.

New Known Limitations

The following new Known Limitations were identified with this release:

Redmine #	Subject
33018	Validation for blank description only firing on first row of Fee Schedule grid.
33009	Start button disabled after adding new procedure in Perform Exam screen.
32833	Procedure Code picker control auto-suggest is sorting alphabetically only rather than utilizing the Display Order value.
32774	Display of WL Eligibility Shield Flag tooltip is freezing RIS while hovered when using Multiple Insurance Rules and Billing Code Level Eligibility.
32922	OutboundMessagerResolver used by Wedge and Distribution Engine erroneously tries to expand table level nodes with 'billing_code' in the name. Refer to ticket for workaround.
32745	Additional dictation not appearing when using Dictation Archiving. Refer to ticket for workaround.
33005	C-CDA cannot be viewed when Medical History does not have a Status value.
32927	UM Portal is unreachable when the Medical Group Description is null.
33062	RIS is not closing PACS V7.2 images when expected.
33073	Pediatric values are incorrectly included in C-CDA when patient is between 3 and 4 years old.

VERSION DETAILS

Package Contents

The release package includes the following folders:

@Hotfixes	4/20/2012 8:51 AM
_Documentation	10/25/2022 2:40 PM
_ReleaseNotes	11/1/2022 10:54 AM
Client Application	10/25/2022 2:40 PM
DB	10/25/2022 2:40 PM
📕 External WebAPI	10/25/2022 2:40 PM
Identity Service	10/25/2022 2:40 PM
Management Reports	10/25/2022 2:40 PM
PACS Citrix Bridge	10/25/2022 2:40 PM
RIS Service	10/25/2022 2:40 PM
Service Tools	10/25/2022 2:41 PM
📕 Web Digital Forms	10/25/2022 2:40 PM
Web Patient Connect	10/25/2022 2:40 PM
Web Referring Connect	10/25/2022 2:40 PM
📕 Web UM Connect	10/25/2022 2:40 PM
啻 Build_2022.8.29.zip	10/25/2022 2:41 PM
😼 RISServerMasterCert.pfx	3/31/2016 1:38 PM

Code Stream

The following source code branches have been merged into this release:



Light Green = Previously Released software Gray = Internal version, non-release version Bright Green = Current Release

eRAD RIS Release Version Numbers

The following table details the version identifiers for components in this release:

Build	Patch	UI Version	Core Version	WS Version	DB Version	Digital Forms	Patient Portal	UM Portal	Provider Portal	Notes
2022.1.17	- 2	3.22.1.17(3GB)	3.22.1.17	3.22.1.17	3.22.1.17.003185028	3.22.1.17	3.22.1.17.0.1382	3.22.1.17.0.1382	3.22.1.17.0.1382	GUI, Web Services, DB, Patient/Provider/UM portals and Digital Forms
2022.1.17	1	3.22.1.17.1(3GB)	3.22.1.17.1	3.22.1.17.1		3.22.1.17.1				GUI and Web Services
2022.1.17	2	3.22.1.17.2(3GB)	3.22.1.17.2							GUI only
2022.1.17	3	3.22.1.17.3(3GB)	3.22.1.17.3	3.22.1.17.3						GUI and Web Services only
2022.1.17	4	3.22.1.17.4(3GB)	3.22.1.17.4							GUI only
2022.1.17	4.1	3.22.1.17.4.1(3GB)	3.22.1.17.4.1							GUI only
2022.1.17	4.2	3.22.1.17.4.2(3GB)	3.22.1.17.4.2	3.22.1.17.4.2	3.22.1.17.4.203367866					GUI only, Web Services and DB
2022.1.7	4.3						3.22.1.17.4.3	3.22.1.17.4.3	3.22.1.17.4.3	Portals only, first rapid release
2022.1.7	4.4	3.22.1.17.4.4(3GB)	3.22.1.17.4.4	3.22.1.17.4.4			3.22.1.17.4.4	3.22.1.17.4.4	3.22.1.17.4.4	GUI, Web Services and Portals
2022.1.7	4.5	3.22.1.17.4.5(3GB)	3.22.1.17.4.5							GUI
2022.1.17	5	3.22.1.17.5(3GB)	3.22.1.17.5	3.22.1.17.5						GUI and Web Service
2022.2.14	-	3.22.2.14(3GB)	3.22.2.14	3.22.2.14	3.22.2.14.003205179	3.22.2.14	3.22.2.14.0.1394	3.22.2.14.0.1394	3.22.2.14.0.1394	GUI, Web Services, DB, Patient/Provider/UM portals and Digital Forms
2022.2.28	-	3.22.2.28(3GB)	3.22.2.28	3.22.2.28	3.22.2.28.003233569	3.22.2.28	3.22.2.28.0.1403	3.22.2.28.0.1403	3.22.2.28.0.1403	GUI, Web Services, DB, Patient/Provider/UM portals and Digital Forms
2022.3.14	-	3.22.3.14(3GB)	3.22.3.14	3.22.3.14	3.22.3.14.003266996	3.22.3.14	3.22.3.14.0.1410	3.22.3.14.0.1410	3.22.3.14.0.1410	GUI, Web Services, DB, Patient/Provider/UM portals and Digital Forms
2022.3.28	-	3.22.3.28(3GB)	3.22.3.28	3.22.3.28	3.22.3.28.003295497	3.22.3.28	3.22.3.28.0.1428	3.22.3.28.0.1428	3.22.3.28.0.1428	GUI, Web Services, DB, Patient/Provider/UM portals and Digital Forms
2022.4.11	-	3.22.4.11(3GB)	3.22.4.11	3.22.4.11	3.22.4.11.003326062	3.22.4.11	3.22.4.11.0.1436	3.22.4.11.0.1436	3.22.4.11.0.1436	GUI, Web Services, DB, Patient/Provider/UM portals and Digital Forms
2022.4.25	-	3.22.4.25(3GB)	3.22.4.25	3.22.4.25	3.22.4.25.003341901	3.22.4.25	3.22.4.25.0.1441	3.22.4.25.0.1441	3.22.4.25.0.1441	GUI, Web Services, DB, Patient/Provider/UM portals and Digital Forms
2022.5.9	-	3.22.5.9(3GB)	3.22.5.9	3.22.5.9	3.22.5.9.003343130	3.22.5.9	3.22.5.9.0.1450	3.22.5.9.0.1450	3.22.5.9.0.1450	GUI, Web Services, DB, Patient/Provider/UM portals and Digital Forms
2022.5.9	1	3.22.5.9.1(3GB)	3.22.5.9.1							GUI Only
2022.5.9	2	3.22.5.9.2(3GB)	3.22.5.9.2	3.22.5.9.2			3.22.5.9.2	3.22.5.9.2	3.22.5.9.2	GUI Web Services and Portals
2022.6.6	-	3.22.6.6(3GB)	3.22.6.6	3.22.6.6	3.22.6.6.003381845	3.22.6.6	3.22.6.6.0.1469	3.22.6.6.0.1469	3.22.6.6.0.1469	GUI, Web Services, DB, Patient/Provider/UM portals and Digital Forms
2022.6.20	-	3.22.6.20(3GB)	3.22.6.20	3.22.6.20	3.22.6.20.003432703	3.22.6.20	3.22.6.20.0	3.22.6.20.0	3.22.6.20.0	GUI, Web Services, DB, Patient/Provider/UM portals and Digital Forms
2022.8.1	-	3.22.8.1(3GB)	3.22.8.1	3.22.8.1	3.22.8.1.003455261	3.22.8.1	3.22.8.1	3.22.8.1	3.22.8.1	GUI, Web Services, DB, Patient/Provider/UM portals and Digital Forms
2022.8.1	1	3.22.8.1.1(3GB)	3.22.8.1.1	3.22.8.1.1						GUI, Web Services,
2022.8.1	2	3.22.8.1.2(3GB)	3.22.8.1.2	3.22.8.1.2	3.22.8.1.203553632					GUI, Web Services and DB
2022.8.29	-	3.22.8.29(3GB)	3,22,8,29	3,22,8,29	3.22.8.29.003564808	3,22,8,29,0	3,22,8,29,0	3,22,8,29,0	3.22.8.29.0	GUI, Web Services, DB, Patient/Provider/UM portals and Digital Forms