

### eRAD RIS

# **RELEASE ANNOUNCEMENT**

## Build 4.2023.083

UPDATED NOVEMBER 1, 2023

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#### PUBLICATION HISTORY

Revision	Author	Description
October 17, 2023	Kevin Brooks, Michelle Mahabir / Hilary Saltmarsh	Commercial release.
November 1, 2023	Kevin Brooks	<ul> <li>Documented FEATURE #33569 – ENHANCED ELIGIBILITYLIMITPAYMENT CARRIER CODE RULES that was included in this release.</li> </ul>
		Refer also to ERAD RIS SERVICE BULLETIN 20230905 - UPGRADE ISSUE FOR V083

## SUMMARY

#### **Release Announcement**

This release of ERAD RIS 4.2023.083 adds functionality to EligibilityLimitPayment Carrier Code rules and to the PreApproved Payment voiding process.

#### New Features

This release introduces the following features and enhancements:

Category	Redmine #	Subject	Description
Insurance Eligibility	33569	Enhanced EligibilityLimitPayment Carrier Code rules	This enhancement to Insurance Eligibility introduces the ability to create rules that include or exclude one or more Carrier Codes.
Payment Control	34407	Ability to void PreApproved Payment as an individual transaction	This enhancement to Payment Control introduces added functionality to the voiding process for PreApproved Payments.

Refer to the FEATURE DETAILS section below for configuration and usage information.

### New Known Limitations

The following new Known Limitations were identified with this release:

• BUG #34696 (FROM 33569) - UPGRADE SCRIPT FOR FEATURE #33569 MISSING FROM V4.2023.083 INSTALLER

Refer to the FEATURE DETAILS section below for more information.

## FEATURE DETAILS

### Insurance Eligibility

### Feature #33569 – Enhanced EligibilityLimitPayment Carrier Code rules

#### Summary

This enhancement to Insurance Eligibility introduces the ability to create rules that include or exclude one or more Carrier Codes.

#### Background

Previously, in order to exclude specific carrier codes, individual rules would need to be created for each carrier. This became challenging for larger markets due to the necessity of adding numerous line items per carrier.

Additionally, in the case of issues, it would require reviewing multiple line items to ensure accuracy.

#### Feature Description

With this change, the <u>Carrier Code</u> column within the <u>EligibilityLimitPayment</u> table has been enhanced to allow for multiple carrier code selections per rule, to provide similar functionality currently available for the <u>Billing Code</u> column.

Lookup - EligibilityLimitPayment ×	X	Order	Availity Payer Id Eligi	bility Payor	Billing	lodality Typ	Collect (	Co Pay F	Employer Direct C	0	collect Co
General	~	Order	Availity Payer to Liigi	Dility Fayer	Dining iv	iouality typ	ie Collect (	50 F ay F	. Employer Direct C.		lick here t
	*										
EligibilityLimitPayment	,	1					N			N	
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		-	Cert Timeout (0100Ce								
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							[	OK	Cancel		

Additionally, both Include and Exclude radio buttons have been added to the Edit Carrier Code dialog to support "must match one of these carriers" or "all except selected carriers" rules.

. These configurations allow the capability to include or exclude all <code>Assigned</code> carrier codes within the rule, eliminating the necessity to create multiple line items for each carrier.

Carrier codes:	Include	0	Exclude					
Camer codes:	• Include	0	Exclude					
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0000 (0000)					Typical Demo Ins (0100demo)			
Self pay no discou	nt (0100)							
Cert Approved (010	0CertApproved)		<b>→</b>					
Cert Denied (0100C	ertDenied)							
Cert LongDelay (01	00CertLongDelay)		÷					
Cert Not Handled (0	100CertNotHandled	)						
Cert Not Required (	0100CertNR)							
Cert Pending (0100	CertPending)							
Cert Required (0100	(CertReq)							
Cert Timeout (01000	CertTimeout)							
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					ОК	Cancel		

#### **Known Limitations**

The following significant limitations have been identified and should be communicated to affected users:

• BUG #34696 (FROM 33569) - UPGRADE SCRIPT FOR FEATURE #33569 MISSING FROM V4.2023.083 INSTALLER

Refer also to ERAD RIS SERVICE BULLETIN 20230905 - UPGRADE ISSUE FOR V083.

• Issue:

The RIS v4.2023.083 installer failed to include an upgrade script or documentation for FEATURE #33569 – ENHANCED ELIGIBILITYLIMITPAYMENT CARRIER CODE RULES.

Without the upgrade script, incorrect processing of EligibilityLimitPayment rules may result in incorrect copay calculations, such as returning \$0 to collect when there should be an amount due.

• Impact

All users of RIS EligibilityLimitPayment Lookup Table rules with the following versions of RIS are affected:



A RESOLUTION FOR THIS ISSUE IS PLANNED FOR VERSION 4.2023.090.

#### • Workaround

Sites that have upgraded may manually apply the missing upgrade script to resolve this issue. Service Teams will work with RIS Development Team to deploy the script.



Carefully review all Known Limitations identified here and in the release notes of all other versions being applied and communicate relevant items to all those affected.

#### **Configuration Instructions**

No System Administrator actions are necessary to enable this feature; however, optional configuration is available.

### Payment Control

# Feature #34407 – Ability to void PreApproved Payment as an individual transaction

#### Summary

This enhancement to Payment Control introduces added functionality to the voiding process for PreApproved Payments.

#### Background

Previously, it was not possible to void a PreApproved Payment separately without voiding the entire payment transaction.

#### Feature Description

With this change, if both <u>Time of Service</u> payment and <u>PreApproved Payment</u> were processed within a single transaction, each payment can now be voided individually.

However, to void a PreApproved Payment successfully, the transaction must be voided on the same date of service, and the payment method must be a credit card.

Payments			
Date	Posted By	Method	Amount
08-28-2023	admintest	CreditCard	110.00
08-28-2023	admintest	Voided PreApproval	0.00
		Total Paid	\$110.00
		Ad	d Payment View

PAYMENT GRID WITH THE PREAPPROVED PAYMENT VOIDED WHILE TIME OF SERVICE PAYMENT STILL ACTIVE.

To void the PreApproved Payment, right click on the PreApproved Payment line and then click on void. A confirmation notification will appear, ensuring the correct payment method was selected.

#### Configuration Instructions

No System Administrator actions are necessary to enable this feature.

# VERSION DETAILS

### Code Stream

The following source code branches have been merged into this release:

