eRAD RIS

RELEASE ANNOUNCEMENT

Build 4.2023.086

UPDATED OCTOBER 23, 2023

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PUBLICATION HISTORY

Revision	Author	Description
October 23, 2023	Kevin Brooks, Michelle Mahabir / Hilary Saltmarsh	▪ Commercial release.

SUMMARY

Release Announcement

This release of ERAD RIS 4.2023.086 introduces an Insurance AI multi-carrier selection feature and resolves an EMR walk-in issue.

New Features

This release introduces the following features and enhancements:

Category	Redmine #	Subject	Description
Insurance AI	34301	Allow multiple carrier selections via Image Recognition	This enhancement to Insurance AI adds the ability to add and select multiple insurances based on image recognition.

SORTED BY CATEGORY AND REDMINE

Refer to the FEATURE DETAILS section below for configuration and usage information.

Resolved Issues

This release resolves the following issues:

Category	Redmine #	Subject
EMR	34449	Resolved EMR error that presented when attempting to Walk-In multiple EMR orders.

SORTED BY CATEGORY AND REDMINE

FEATURE DETAILS

Insurance AI

Feature #34301 – Allow Multiple Carrier Selections via Image Recognition

Summary

This enhancement to Insurance AI introduces functionality to automatically add and select multiple insurances based on Image Recognition.

Background

Previously, scanning an insurance card first in the workflow required manual selection for it to be applied to a visit, despite it already being added to the Managed Policies grid.
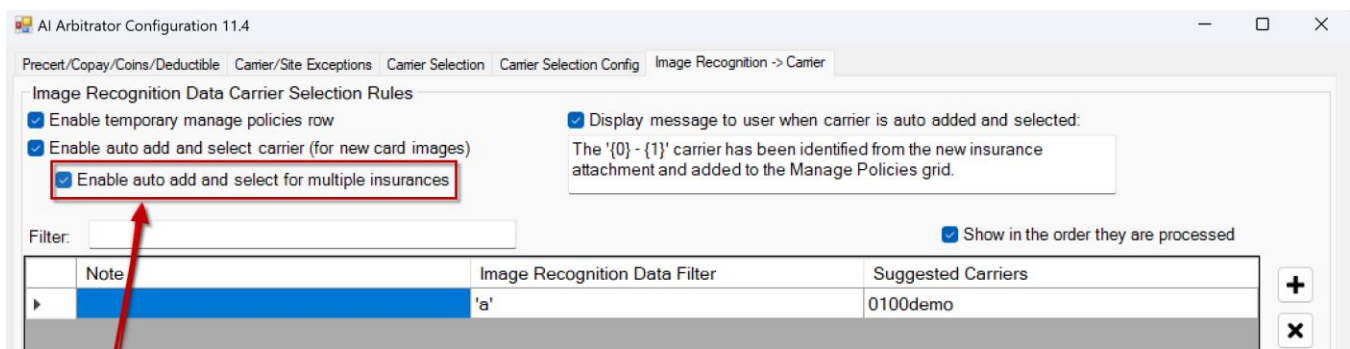
Feature Description

With this change, the system has the capability to add and select a newly scanned insurance cards into the Managed Policies grid, regardless of when the card was scanned in the workflow.

When scanning multiple insurance cards, the priority of the insurance will be dictated by any related rules configured in the AI Arbitrator.

Once the card is scanned and recognized the user will be alerted that the insurance was automatically added and selected in the Managed Policies grid.

This functionality is configurable via the new `Enable auto add and select for multiple insurances` checkbox in the `Image Recognition > Carrier` tab within the AI Arbitrator.

⚠️ *The AI DLL is required to be on version 11.4 or later in order for this feature to function.*

Known Limitations

The following limitations have been identified and should be communicated to affected users:

- EXPECTED BEHAVIOR BY DESIGN (FROM #34301) - AUTO INSURANCE SELECTION NOT SUPPORTED FROM ATTACHMENTS SCREEN

When scanning an insurance card in the attachments screen from the Patient Folder context menu, auto-selection will not occur as the worklist has no direct connection to the insurance control, resulting in behavior that is expected but is not logged as a defect as it is considered working as designed.

Configuration Instructions

System Administrators must complete the following actions to enable this feature:

- Check the `Enable auto add and select carrier (for new card images)`, then check the `Enable auto add and select for multiple insurances` checkbox within the AI Arbitrator.
  - *Note that the* `Enable auto add and select for multiple insurance` *checkbox will not display unless the parent checkbox is selected.*

VERSION DETAILS

Code Stream

The following source code branches have been merged into this release: