eRAD RIS

RELEASE ANNOUNCEMENT

Build 4.2024.026

UPDATED FEBRUARY 28, 2024

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PUBLICATION HISTORY

Revision	Author	Description
February 28, 2024	Kevin Brooks, Michelle Mahabir / Hilary Saltmarsh	▪ Commercial release.

SUMMARY

Release Announcement

This release of ERAD RIS 4.2024.026 introduces a Provider Address filter within the Referring Provider Portal and addresses limitations with digital forms in the Patient Portal.

New Features

This release introduces the following features and enhancements:

Category	Redmine #	Subject	Description
Patient Portal	35018	Control presentation of Digital Forms in the Patient Portal	This enhancement Patient Portal updates digital forms in the Patient Portal to address the limitations introduced with recent Feature #34140 – Digital Forms with Portal Workflow that were causing scheduling errors when using digital forms, such as those configured for the Online Registration Portal that are presented upon the scheduling of the procedure.
Prov Admin – General Display	34921	Support Provider Portal worklist filtering by Provider Address	This enhancement to Prov Admin – General Display adds ability to filter worklists by the provider's address within the Referring Provider Portal.

SORTED BY CATEGORY AND REDMINE

Refer to the FEATURE DETAILS section below for configuration and usage information.

New Known Limitations

The following new Known Limitations were identified with this release:

- BUG #35226 - DIGITAL FORMS DO NOT APPEAR WHEN ORFEVALUATEPENDINGDFSBYSQLJOB ENABLED.

Refer to the FEATURE DETAILS section below for more information.

FEATURE DETAILS

Patient Portal

Feature #35018 – Control presentation of Digital Forms in the Patient Portal

Summary

This enhancement to Patient Portal updates digital forms in the Patient Portal to address the limitations introduced with recent FEATURE #34140 – DIGITAL FORMS WITH PORTAL WORKFLOW that were causing scheduling errors when using digital forms, such as those configured for the Online Registration Portal that are presented upon the scheduling of the procedure.

Background

The introduction of FEATURE #34140 inadvertently caused intermittent digital forms errors to present when users attempted to schedule. While the issue is temporarily addressed via the resolution of BUG #34996, a further update to the approach for evaluating digital forms in the Patient Portal without hindering the scheduling workflow is required.

Feature Description

With this change, updates to how digital forms logic have been made to address the scheduling errors.

Additionally, should sites still continue to experience the errors, new configuration settings are available to control the evaluation of these digital forms. Note however that a Known Limitation exists when enabling the new setting.

Known Limitations

The following significant limitations have been identified and should be communicated to affected users:

- BUG #35226 - DIGITAL FORMS DO NOT APPEAR WHEN ORFEVALUATEPENDINGDFSBYSQLJOB ENABLED
  - **Issue**: Digital forms in the Patient Portal are not be presented when the `ORFEvaluatePendingDFsBySqlJob` option is enabled.
  - **Impact**: When `ORFEvaluatePendingDFsBySqlJob` = `TRUE` (causing digital forms logic to be evaluated via a job), digital forms (including the `Complete` and `Go to Incomplete` online forms buttons) are not immediately displayed.
  - **Workaround**: Users may either refresh the screen or switch to another tab and back to force the digital forms to appear.

Service Team Upgrade Instructions

The Service Team must complete the following actions to deploy this feature:

Portals

Changes to applicationsettings.config

- Set `ORFEvaluatePendingDFsEnabled` = `TRUE` to enable digital forms in the Patient Portal.
  - Default is `FALSE`.
- Set `ORFEvaluatePendingDFsBySqlJob` = `TRUE` to enable evaluation of digital forms logic by the `c_online_reg_prepare_forms` job, which runs every 10 seconds.
  - Default is `FALSE`, and stored procedures will automatically be invoked.

- Set `ORFPrepInstructionDFButtonEnabled` = `TRUE` to display the `Complete` and `Go to Incomplete` online forms buttons.
  - Requires `ORFEvaluatePendingDFsEnabled` = `TRUE`.
  - Default is `FALSE`.

Configuration Instructions

Service Team assistance is required to enable this feature.

Provider Portal

Feature #34921 – Support Provider Portal worklist filtering by Provider Address

Summary

This enhancement to Provider Portal adds ability to filter worklists by the Provider's address within the Provider Portal.
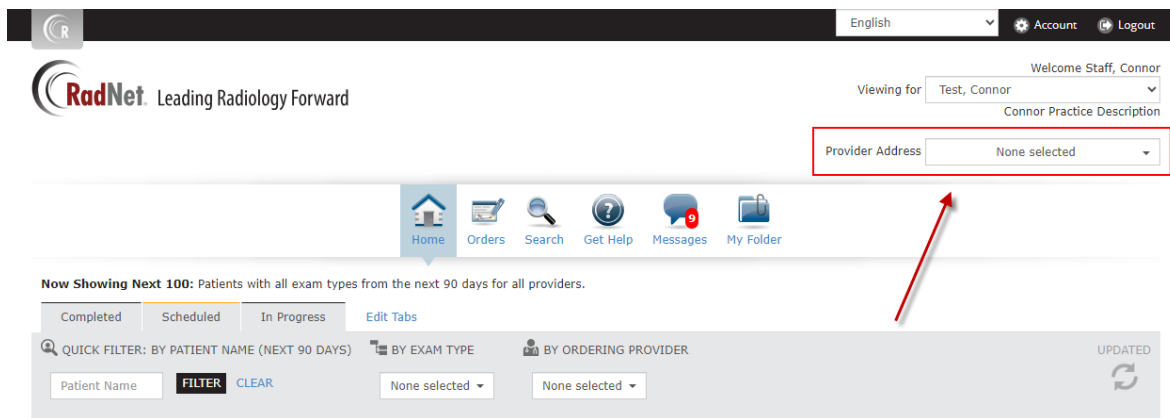
Background

Previously, worklists on the `Home` and `Orders` tab could not be filtered down by the Provider's address which was cumbersome for larger practices.

Feature Description

With this change, a `Provider Address` field that utilizes a multi-select dropdown control has been added to the `Home` and `Orders` tabs. When enabled, the dropdown will include active addresses for the current provider. For proxy users, the list will include active sites they are not excluded from for the referring they are currently viewing.

In addition, for each user the address filter selection will be saved and applied to the worklists upon the next login.

Note that affiliated users will not be included in the address filter dropdown and affiliated orders are not included in the refreshed worklist results when an address filter is configured for the user.

Service Team Upgrade Instructions

The Service Team must complete the following actions to deploy this feature:

Configuration Instructions

Portals

Changes to applicationsettings.config

- Set `EnableProviderAddressFilter` = `TRUE` for desired organizations to enable the Provider Address filter functionality on the `Home` and `Orders` tab.
    - Default is `FALSE`.

RIS Client

- The application configuration setting can be overridden at the practice level in the RIS Organization lookup:

`Organization > Edit Practice > Portal tab > Patient/Referring tabs > Portal Configuration Overrides`

VERSION DETAILS

Code Stream

The following source code branches have been merged into this release: