

eRAD RIS

CUSTOMER RELEASE NOTES

Build v3.2021.10.25

UPDATED NOVEMBER 15, 2021

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Publication History

| Revision | Author | Description |
|-------------------|--------------------|---------------------|
| November 10, 2021 | Kevin Brooks | Commercial release. |
| | / Hilary Saltmarsh | |

| Revision | Author | Description |
|-------------------|--------------|--|
| November 15, 2021 | Kevin Brooks | Correction to list of Resolved Issues. |

SUMMARY

Intended Audience

The intended audience for this CUSTOMER RELEASE NOTES document is the RIS Administration team for all eRAD RIS customers.

This document describes the purpose, configuration, and operation of new features made available with this release, identifies issues resolved in the release, and highlights any unresolved known limitations.

This information should be used by all customers to determine how these changes affect their organization's workflow, and to plan their organization's upgrade strategy for eRAD RIS.

Additional technical details and deploy instructions are available to the Service Team in the SERVICE RELEASE NOTES edition of this document.

Who Is Affected

This release of ERAD RIS v3.2021.10.25 includes both feature enhancements and a variety of resolved issues.

Notable enhancements are the changes to Provider Portal and EMR report delivery.

This version is recommended to be applied on ERAD RIS v3.2021.9.27 installations.



Pleased carefully review these release notes even if your system will not be upgraded immediately, to identify and communicate any issues that may affect your organization.

NEW SETTINGS

Summary of all settings that were added, updated, or removed.

RIS

Changes to Access Strings

The following settings were added or updated with this release:

| Setting | Default | Purpose |
|-------------------------------|-----------------------------------|--|
| Portal.Referring.Admin.SignUp | Value=[None Full], Default=[None] | Controls access to the "Sign Up" tab from Provider Admin Portal. Added in v3.2021.10.25 #30605 |

Changes to System Configuration Settings

The following settings were added or updated with this release:

| Setting | Default | Purpose |
|---------------------------------------|--|---|
| CountUnconfiguredPeerReviews | Value=Boolean, Default=[FALSE] | When True, radiologists will receive statistical credit for ad hoc peer reviews that do not match their configuration settings for Modality Type and/or Site Group in the RadPeerReviewAssignment table. Added in v3.2021.10.25 #26611 |
| PortalUMDefaultApprovedResolutionCode | Value="UM Resolution Code" as String [from UMResolution lookup table], Default=Blank | Default utilization review status when approved via portal. Added in v3.2021.10.25 #20208 |
| PortalUMDefaultApprovedStatusCode | Value="UM Status Code" as String [from UMStatus lookup table], Default=Blank | Default utilization review approved status code when approved via portal. Added in v3.2021.10.25 #20208 |

NEW FEATURES

Insurance Management

Feature #29338 - Display expired or inactive policies in red font when associating attachments to a policy

Summary

This enhancement to Insurance Management distinguishes expired or inactive policies by displaying them in red font in the Attached Documents screen.

Previously, FEATURE **#27300** - ASSOCIATE SCANNED INSURANCE CARD DOCUMENT TO AN INSURANCE POLICY (released with v3.2020.12.21) allow users to associate Insurance Card attachments (images of the insurance card) to the corresponding policy. During the association process, the user selects the policy from a dropdown list of the policies that we have on record for the patient. This list sometimes includes expired or inactive policies.

With this change, expired/inactive policies remain on the list, but are visually distinguished via a red coloring. If an inactive/expired policy is associated, it would also be displayed in red font.



Configuration Instructions

No System Administrator actions are necessary to enable this feature.

Payment Control

Feature #30809 - ImaginePay support for partial transactions

Summary

This enhancement to Payment Control adds support for incomplete transactions when the payment screen is closed prior to completing.

Previously, if there was an error with the ImaginePay Portal Web site or the page was closed before an Imagine Receipt was displayed, then partial transactions could remain, meaning RIS would not have the transactions in the payment log and they would not be cancelled in Imagine.

With this change, closing the ImaginePay screen with partial payments or a failed transaction will prompt the user for next steps.

| Ce Add Payment | - |
|---|--|
| Step 1. Payment Amount \$4 | Account Summary: |
| Step 2. Payment Method CREDIT - \$2 | 22.00 Pending Balance: \$11.60 Expected Payment:\$11.60 Date of Birth: 1/1/2000 |
| Not all of your payments processed. Please review. | Date of Service: 10/6/2021 |
| Review your information | Service Description: 10/6/2021 - 50593 ABLATION, RENAL TUMOR(S), UNILATERAL, PERCUTANEOUS, CRYOTHERAPY |
| Make any C Add Payment | X hce grid resizes |
| CLICK Not all payments were processed. By closing now, only suc Are you sure you want to close the Add Payment screen? By clicking Submit Payment I | No Store Sto |
| | |
| | @gmail.com Payment Summary: |
| | Amount Type Status |
| | \$22.00 Cash SUCCESS X VOID \$22.00 Credit *3333 DECLINED X REMOVE + ED |

If the user chooses Yes the successful payments will be stored in RIS. If they choose No, they will be returned to the Add Payment (ImaginePay) screen to deal with the issue. They can either choose to void (in the Add Payment screen) or to resolve the declined payment.

Configuration Instructions

No System Administrator actions are necessary to enable this feature.

EMR

Feature #30211 - New Electronic Report Delivery Distribution Options

This enhancement to EMR updates electronic report distribution to add support for sending reports <u>only</u> to the ordering EMR or to <u>prevent</u> reports from being sent to the ordering EMR.

| | Emr Code | Description | Display Order | Supports Unsolicited Reports Flag | Supports Multiple Reports Flag | Suppress Electronic Delivery Flag | Suppress Other Delivery Flag | Last U |
|---|-------------|-------------|---------------|-----------------------------------|--------------------------------|-----------------------------------|------------------------------|----------|
| | Contains: T | Contains: | Equals: | Contains: T | Contains: T | Contains: | Contains: | Equals: |
| * | | | | Clic | k here to add a new row | | | |
| | EMR_SB | EMR_SB | 1 | Y | Y | Y | Υ | 10-13-20 |
| | EMR_SO | EMR_SO | 1 | Y | Y | N | Υ | 10-13-20 |
| | LUD. | HOLE CHO | 4 | v | v | K1 | v | 10 10 00 |

Previously, RIS would by default return reports electronically to any system that has sent an order (identified by the _issuer of placer order number_ field).

With this change, this default behavior may now be overridden via two new configuration settings in the EMR RIS Configuration table, to accommodate the varieties of systems that send orders to RIS and expect reports back in different ways with different constraints.

A new Suppress Electronic Delivery Flag column controls if a report job will be created for the ordering EMR. This accommodates systems using the Scheduling API that send orders to RIS that are incapable of receiving the report back electronically. These reports, even though marked as solicited by the _issuer of placer order number_ field, must NOT be sent electronically but depend on the preferences of the referring physician. By setting this flag to Y, distribution jobs based on the referring preferences will be created for other delivery methods, but electronic jobs will NOT be created for the system itself, even if specified by the physician's preference. This also means that no job will be created for this EMR if it is set as a delivery preference for a referring or CC even if the order itself did not originate from this EMR.

A new Suppress Other Delivery Flag column causes ONLY the job for the ordering EMR to be created. This accommodates organizations that send orders into RIS that are set up to receive the report electronically but do not want their referring physicians to also receive the report via fax. By setting this flag to \overline{Y} , no reports for these orders from these systems will automatically generate a distribution job other than the electronic job for the system itself.

These two new options are mutually exclusive, as setting both options would result in no distribution jobs being created - although this configuration is not prevented in case the need for it arises.

Configuration Instructions

No System Administrator actions are necessary to enable this feature; however, optional configuration is available:

RIS Client

Changes to EMR RIS Lookup Table Settings

- To send reports only to the ordering EMR, set the new Suppress Other Delivery Flag column to Y.
- To prevent reports from being sent to the ordering EMR, set the new Suppress Electronic Delivery Flag column to Y.



Caution - Setting both options to Y will result in no distribution jobs being created.

Peer Review

Feature #26614 - Option to count ad-hoc Peer Reviews outside user's configured modality type

Summary

This enhancement to Peer Review adds an option to include a user's ad-hoc peer reviews in the calculation of their Peer Review targets, even when the review is for a modality type that the user is not configured to peer review.

Previously, these reviews were ignored.

With this change, enabling the new <u>CountUnconfiguredPeerReviews</u> RIS System Configuration setting allows radiologists to receive statistical credit for ad hoc peer reviews that do not match their configuration settings for <u>Modality Type</u> or <u>Site Group Code</u> in the <u>RadPeerReviewAssignment</u> table.

Configuration Instructions

System Administrators must complete the following actions to enable this feature:

RIS Client

Changes to RIS System Configuration Settings

• Configure CountUnconfiguredPeerReviews for your site.

The following related settings were added or updated:

| Setting | Default | Purpose |
|------------------------------|--------------------------------|--|
| CountUnconfiguredPeerReviews | Value=Boolean, Default=[FALSE] | When True, radiologists will receive statistical credit for ad hoc peer reviews that do not match their configuration settings for Modality Type and/or Site Group in the RadPeerReviewAssignment table. Added in v3.2021.10.25 #26611 |

Patient & Provider Portals

Feature #29498 - Option to prevent "Outside read location" exams from displaying in portals

Summary

This enhancement to Provider Portal introduces an option to control the display of exams from an "Outside read location" in the Patient Portal or Provider Portal, allowing these exams to be hidden when the outside read contract does not permit them to be displayed in our portals.

Previously, all exams performed at sites configured as an <u>Outside Read Location</u> from the <u>Site Details</u> were displayed on both the provider and patient portals. While the existing <u>Show Site in Provider Portal</u> and <u>Show Site in Patient Portal</u> options prevented the configured sites from appearing when patients attempted to create an account, they did not prevent the outside read exams from appearing.

With this change, new Display Outside Read studies in Patient Portal and Display Outside Read studies in Provider Portal checkbox options are available from the Add/Edit Site dialog when the site is configured as an Outside read location that will control this behavior.



Configuration Instructions

No System Administrator actions are necessary to enable this feature; however, optional configuration is available:

RIS Client

Changes to Organization RIS Lookup Table Settings

• Enable for desired sites via the Display Outside Read studies in Patient Portal and Display Outside Read studies in Provider Portal checkbox options from the Add/Edit Site dialog.

Provider Portal

Feature #20208 - Enhanced visibility of UM Status for Orders on Provider Portal

Summary

This enhancement to Provider Portal extends the Utilization Management workflow by displaying UM information for orders in Provider Portal.

Previously this information was not available in the Provider Portal.

With this change, the Exam Status column has been renamed to Order Status on both the portal's Ordered and Pending tabs, and a new UM Status column has been added.

| | | | | | ome Orders Search Get Help | Messages My Folder | | | |
|-------|-------------------|------------|--------|------------|---|--------------------|----------------------|-----------------------|--------------------|
| | | | | | | | | | |
| Order | ed Pending | 9 | - | ≡ - | | | | CONSULT AUC | CREATE NEW ORDE |
| | Patient Name J | Birth Date | Gender | Туре | Order Description | Order Created | Ordering Provider | UM Status | Order Status |
| 2 | - | 3/17/1972 | Female | Diagnostic | CT Ankle Arthrogram | 8/25/2021 | Doctor | | To be Schedule |
| 3 | | 2/28/1977 | Female | Diagnostic | CT Head with Contrast | 8/25/2021 | Doctor | | To be Schedule |
| IMU 둪 | | 2/14/1995 | Male | Diagnostic | CT Abdomen and Pelvis with Contrast | 8/25/2021 | Doctor | Not Recommended | Under UM Review |
| T UM | | 5/15/1942 | Male | Diagnostic | CT Ear/Orbit/Sella with and without Contrast | 10/28/2021 | Doctor | Not Recommended | To be Schedule |
| | | | | | CT Ankle Arthrogram | | | Confirmation Required | Under UM Review |
| - | | 5/12/1970 | Male | Diagnostic | CT Head and Sinus with Contrast | 10/28/2021 | Doctor | | |

The new column will be visible for users with the referring Physician flag enabled on the personnel record when both the UMEnabled System Configuration and RPOrderingEnabled Application Configuration are active.

The statuses displayed and the text of the status descriptions originate from values configured per the previously released Feature **#28308** - New RP VISIBLE FLAG AND RP FRIENDLY DESCRIPTION COLUMNS IN UMSTATUS AND UMRESOLUTION CONFIG TABLES with descriptions that are easily understood by Provider Portal users.

Additionally, when the order is schedulable on the portal, the UM Status functions as a hyperlink to launch the Schedule Order workflow. These schedulable rows are identified by the icon:



When the study cannot be scheduled in the portal, the user will be directed to contact the call center. If the order can be scheduled and still requires UM confirmation, the user will be presented with the UM document and the option to approve the UM order, or approve and schedule the order:

APPROVE APPROVE AND SCHEDULE

CANCEL

When approved, the UM status and resolution codes are updated per the new PortalUMDefaultApprovedStatusCode and PortalUMDefaultApprovedResolutionCode RIS System Configuration settings.

Configuration Instructions

System Administrators must complete the following actions to enable this feature:

RIS Client

Changes to RIS System Configuration Settings

For installations that have the UM workflow enabled:

• Configure the Pending tab to include Orders that require UM approval by adding a comma delimited list of the relevant UM status and UM Resolution codes via the new UM Status Code and UM Resolution Code filter criteria, configured via the Portal Worklist Configuration Editor:

| ystemc | X | System Co | onfig Code | Vi | alue | Defa | ult | | |
|------------------|------|----------------|---------------------------------|-----------------------|---|-----------------------------|-------------------------|----------|----------------|
| General | | Contains: rpde | T | Contains: | Ŧ | Contains: | Ŧ | Contain | s : |
| Insurance | | RPDefaultExam | TabCriteria | [{"tab view code": " | Completed","name" | [{"tab_view_code":"Complet | ted","name":"Complete | Value=JS | SON as String. |
| Mammograph | | RPDefaultOrder | TabCriteria | | | [{"tab_view_code":"ordered" | | - 14. C | |
| Procedure | | | C Portal W | orklist Configuration | Editor | | | | |
| Service 🔁 System | | | | | Worklist tab | otitle | Display | Order | Prop |
| SystemConfi | 9 (1 | | Order | | | | | 1 | Та |
| | | | | - | | | | | - Ta |
| | | | | | | | | | |
| | | | Filter Crit | eria | | | | | |
| | | | Filter Crite Status co | | ▼ OrderPendingA | pproval,OrderSigned | | • | |
| | | | | ode | OrderPendingA 90 | pproval,OrderSigned | | 0 | |
| | | | Status co Day Ran | ode | | | | 0 | |
| | | | Status co Day Ran Request | ode ge | ▼ 90▼ (associated_value) | | ernative,Re 5 ternative | 0 | |

• Configure default UM status and resolution codes via PortalUMDefaultApprovedStatusCode and PortalUMDefaultApprovedResolutionCode settings.

The following related settings were added or updated:

| Setting | Default | Purpose |
|---------------------------------------|--|---|
| PortalUMDefaultApprovedStatusCode | Value="UM Status Code" as String [from UMStatus lookup table], Default=Blank | Default utilization review approved status code when approved via portal. Added in v3.2021.10.11 #20208 |
| PortalUMDefaultApprovedResolutionCode | Value="UM Resolution Code" as String [from UMResolution lookup table], Default=Blank | Default utilization review status when approved via portal. Added in v3.2021.10.11 #20208 |

Changes to UMStatus and UMResolution RIS Configuration Settings

• For customers that have UM enabled, ensure RP Visible Flag and RP Friendly Description columns in the UMStatus and UMResolution configuration tables are configured for your workflow.

Feature #29862 - Support for Add and Remove Custom Tabs in Provider Portal

Summary

This enhancement to Provider Portal re-enables the ability to add and delete Custom tabs in the portal.

Previously, FEATURE #28717 - OPTIMIZE QUERYING PERFORMANCE ON THE PROVIDER PORTAL, released in ERAD RIS - 3.2018.5.6.1 had disabled this ability.

With this release, this function is available once more.

| Tab | New Exam Tab | ~ | DELETE TAB | ADD TAB |
|-----|-------------------|---|------------|---------|
| | 🗆 Make Default Ta | b | | |
| | Tab Name * | | | |
| | New Exam Tab | | | |
| | Exam Status * | | | |
| | None selected 👻 | | | |

When Performing a new query, how many results do you want to return?

Configuration Instructions

No System Administrator actions are necessary to enable this feature.

Feature #30605 - Updates to Portal Configuration Overrides and Provider Admin Portal Message Tabs

Summary

This enhancement to Portals combines changes to the email configuration options for various types of portal user messages with some corresponding changes to the way messages are organized in the Provider Admin Portal. These changes will split up messages into three distinct email configuration settings with corresponding tabs in the Admin Portal, so that Sign Up Requests, Image Retrieval Requests, and other Get Help Requests can be easily separated and worked by the appropriate teams.

Feature Description

Changes to Portal Override Configuration settings:

Image Retrieval Requests

Previously configured via ContactEmail, Image Retrieval requests are often worked by a different team and need a separate email configuration option.

With this change, configuration is via EmailAddressForImageRetrieval.

Sign Up Requests

Previously configured via ContactEmail, configuration has been renamed to better match its intended use.

With this change, ContactEmail has been renamed to EmailAddressForSignUpRequest.

Get Help Requests

Unchanged; continues to be configured via EmailAddressForGetHelp.

Portal Configuration Overrides screen

The Portal Configuration Overrides screen has been updated to better support users' ability to find the messages they are looking for, including the addition of a filter row so users can search for their desired messages and the ability to sort on column headers.

Changes to Message Tabs in Provider Admin Portal:

New Sign Up Tab

Previously, Sign Up Request messages appeared on the User Messages tab of the Provider Admin Portal.

With this change, these messages are displayed on a new Sign Up tab, with user access controlled via a new Portal.Referring.Admin.SignUp RIS Access String.

| Connect Admin | | | | | | | |
|-------------------------------|---|-------------------|-----------------|--------------------------|------------------------|----------------------|--------------------|
| User Mgt. | User Messages 10 | Sys. Messages | Marketing | Img. Retrieval 2 | Sign Up | Account Migratio | on Sys. Cache Info |
| Inbox Clo Search ßearch | | rom 08-04-2021 | To 11-02-202 | Today 1 🔠 Yesterd | & 7 30 ay Days Days | 60 90 Days Days S | EARCH CLEAR |
| | Message ID Dat | e Name | Туре | Subject | | Message | |
| | and the second se | | There | are currently no rows to | display. | - | June - |

Configuration Instructions

System Administrators must complete the following actions to enable this feature and Service Team assistance is required for some actions:

RIS Client

Changes to RIS Access String Settings

• Grant Portal.Referring.Admin.SignUp permissions as necessary.

The following related settings were added or updated:

| Setting | Default | Purpose | | |
|-------------------------------|-----------------------------------|---|--|--|
| Portal.Referring.Admin.SignUp | Value=[None Full], Default=[None] | Controls access to the "Sign Up" tab from Provider Admin Portal. Added in v3.2021.10.25 #30605 | | |

Portals

Changes to Portal Override Configuration settings:

• Consult the Service team to review and update settings for EmailAddressForImageRetrieval, EmailAddressForSignUpRequest, and EmailAddressForGetHelp.

RESOLVED ISSUES AND KNOWN LIMITATIONS

Resolved Issues

This release resolves the following issues:

| Redmine # | Subject |
|-----------|--|
| 26452 | Resolved Peer Review issue where fellow/attending radiologist Peer Review workflow was not considered. |
| 26738 | Resolved Worklists issue where the Inbound Document worklist would not Auto Open. |
| 29681 | Resolved Provider WF Create Order issue where addresses with trailing spaces were not loading correctly. |
| 29782 | Enhanced wording for Provider Exam Detail Page configuration checkbox that controls whether Outside Read studies are displayed in the portals. |
| 29785 | Resolved PACS Integration issue where integration was using the incorrect path when in user specific mode. |
| 29827 | Removed Provider Search by Exam Type in Provider Portal. |
| 29862 | Re-enabled Provider General Display functionality to Add or Remove a custom tab in Referring Portal. |
| 29905 | Resolved Digital Forms performance issue when loading digital forms with a stale personnel lookup. |
| 29932 | Resolved Utilization Management issue where UM Hours calculation was incorrect due to orders outside of UM business hours. |
| 30148 | Resolved Lookup Tables issue where disabled faxes were still sending to referring doctors. |
| 30285 | Resolved Admin-Monitoring/Alerts issue where the c_BaseLine Config job was failing. |
| 30380 | Resolved RADAR Secure PIC issue where a SecurePic sent during reschedule was attached to the cancelled study. |
| 30459 | Improved error handling for Ordering issue when communicating with report server from externa partner Infinix. |
| 30584 | Resolved Radiology Reporting issue where Rad screens attempted to load digital forms for users without permission to see them. |
| 30684 | Resolved Worklists issue where updating worklist items was causing database deadlocks. |
| 30722 | Resolved Digital Forms issue where mappings with "update source data field" can overwrite previously populated fields. |
| 30812 | Removed legacy MIM account creation code. |
| 30815 | Resolved Provider WF Create Order issue preventing continuing past selecting health insurance. |
| 30831 | Resolved Extra Data issue where inactive Extra Data rows were not visible in RIS. |
| 30836 | Resolved Registration issue where the billing codes grid was not editable. |
| 30848 | Resolved issue where RIS was not prompting to save changes on exit of RIS. |
| 30861 | Resolved EMR issue where an EMR Walk In without an internal MRN was not opened. |
| 30895 | Resolved Organization / Site issue where Editing a Site with Site Extra Info values returned an error. |
| 30911 | Resolved Digital Forms issue where closing Digital Forms returns a server error. |

New Known Limitations

The following new known limitations were identified with this release:

- The following issues impact users of the UM workflow:
 - BUG #30957 QUICK APPROVAL VIA PROVIDER PORTAL RESULTED IN LOST UTILIZATION MANAGEMENT INFORMATION
 - BUG #30966 APPROVE AND SCHEDULE OPTION VIA PROVIDER PORTAL RESULTED IN LOST UM OPINION LETTER

Both items are expected be resolved in the upcoming v3.2021.10.25.1 hotfix release.

VERSION DETAILS

Package Contents

The release package includes the following folders:

| 퉬 @Hotfixes | 4/20/2012 8:51 AM |
|---------------------------|--------------------|
| 퉬 _Documentation | 11/5/2021 12:19 PM |
| 퉬 _ReleaseNotes | 11/5/2021 4:30 PM |
| \mu Client Application | 11/5/2021 12:17 PM |
| 🌗 ов | 11/5/2021 12:17 PM |
| 鷆 External WebAPI | 11/5/2021 12:17 PM |
| 퉬 Identity Service | 11/5/2021 12:17 PM |
| 퉬 Management Reports | 11/5/2021 12:17 PM |
| 퉬 PACS Citrix Bridge | 11/5/2021 12:18 PM |
| 퉬 RIS Service | 11/5/2021 12:17 PM |
| 퉬 Service Tools | 11/5/2021 12:19 PM |
| 퉬 Web Digital Forms | 11/5/2021 12:17 PM |
| 퉬 Web Patient Connect | 11/5/2021 12:18 PM |
| 鷆 Web Referring Connect | 11/5/2021 12:18 PM |
| 鷆 Web UM Connect | 11/5/2021 12:18 PM |
| 🎒 Build_2021.10.25.zip | 11/5/2021 12:20 PM |
| 😼 RISServerMasterCert.pfx | 3/31/2016 1:38 PM |

Code Stream

The following source code branches have been merged into this release:



Legend:

Light Green = Previously Released software Gray = Internal version, non-release version Bright Green = Current Release

eRAD RIS Release Version Numbers

The following table details the version identifiers for components in this release:

11/15/2021

| Build | Patch | UI Version | Core Version | WS Version | DB Version | Digital Forms | Patient Portal | UM Portal | Provider Portal | Notes |
|------------|-------|-------------------|--------------|--------------|-----------------------|---------------|-------------------|-------------------|-------------------|--|
| 2018.5 | 6 | 3.18.5.6(3GB) | 3.18.5.6 | 3.18.5.6 | 3.18.5.6.0.02571320 | 3.18.5.6.0 | 3.18.5.6.0.1050 | 3.18.5.6.0.1050 | 3.18.5.6.0.1050 | Full version release |
| 2018.5 | 6.1 | 3.18.5.6.1(3GB) | 3.18.5.6.1 | 3.18.5.6.1 | 3.18.5.6.1.02601339 | 3.18.5.6.1 | 3.18.5.6.1.1070 | 3.18.5.6.1.1070 | 3.18.5.6.1.1070 | GUI, Web Services, DB, Patient/Provider/UM Portals and Digital Forms |
| 2018.5 | 6.2 | 3.18.5.6.2(3GB) | 3.18.5.6.2 | | | | | | | GUI |
| 2018.5 | 6.3 | 3.18.5.6.3(3GB) | 3.18.5.6.3 | 3.18.5.6.3 | 3.21.5.10.002823110 | | | | | GUI and Webservices |
| 2020.12.21 | - | 3.20.12.21.0(3GB) | 3.18.5.6 | 3.20.12.21.0 | 3.20.12.21.0.02608693 | 3.20.12.21.0 | 3.20.12.21.0.897 | 3.20.12.21.0.897 | 3.20.12.21.0.897 | Full version release |
| 2021.1.4 | - | 3.21.1.4.0(3GB) | 3.21.1.4 | | | | 3.21.1.4.0.1075 | 3.21.1.4.0.1075 | 3.21.1.4.0.1075 | GUI and Patient/Provider/UM portals |
| 2021.1.18 | - | 3.21.1.18.0(3GB) | 3.21.1.18 | 3.21.1.18.0 | 3.21.1.18.002652234 | 3.21.1.18.0 | 3.21.1.18.0.1081 | 3.21.1.18.0.1081 | 3.21.1.18.0.1081 | GUI, Web Services, DB, Patient/Provider/UM portals and Digital Forms |
| 2021.2.1 | - | 3.21.2.1.0(3GB) | 3.21.2.1 | 3.21.2.1.0 | 3.21.2.1.002672074 | 3.21.2.1.0 | 3.21.2.1.0.1090 | 3.21.2.1.0.1090 | 3.21.2.1.0.1090 | GUI, Web Services, DB, Patient/Provider/UM portals and Digital Forms |
| 2021.2.15 | | 3.21.2.15.0(3GB) | 3.21.2.15 | 3.21.2.15.0 | 3.21.2.15.002698266 | 3.21.2.15.0 | 3.21.2.15.0.1111 | 3.21.2.15.0.1111 | 3.21.2.15.0.1111 | GUI, Web Services, DB, Patient/Provider/UM portals and Digital Forms |
| 2021.2.15 | 1 | 3.21.2.15.1(3GB) | 3.21.2.15.1 | 3.21.2.15.1 | | 3.21.2.15.1 | 3.21.2.15.1.1113 | 3.21.2.15.1.1113 | 3.21.2.15.1.1113 | GUI, Web Services, Patient/Provider/UM portals and Digital Forms |
| 2021.2.15 | 2 | 3.21.2.15.2(3GB) | 3.21.2.15.2 | 3.21.2.15.2 | | 3.21.2.15.2 | 3.21.2.15.2.1122 | 3.21.2.15.2.1122 | 3.21.2.15.2.1122 | GUI, Web Services, Patient/Provider/UM portals and Digital Forms |
| 2021.2.15 | 3 | 3.21.2.15.3(3GB) | 3.21.2.15.3 | | | | | | | GUI |
| 2021.2.15 | 4 | 3.21.2.15.4(3GB) | 3.21.2.15.4 | 3.21.2.15.4 | 3.21.2.15.402732838 | 3.21.2.15.4 | 3.21.2.15.4.1133 | 3.21.2.15.4.1133 | 3.21.2.15.4.1133 | GUI, Web Services, DB, Patient/Provider/UM portals and Digital Forms |
| 2021.2.15 | 5 | 3.21.2.15.5(3GB) | 3.21.2.15.5 | 3.21.2.15.5 | 3.21.2.15.502738557 | | | | | GUI, Web Services and DB |
| 2021.2.15 | 6 | 3.21.2.15.6(3GB) | 3.21.2.15.6 | 3.21.2.15.6 | | | | | | GUI and Web Services |
| 2021.3.1 | | 3.21.3.1(3GB) | 3.21.3.1 | 3.21.3.1 | 3.21.3.1.002712308 | 3.21.3.1 | 3.21.3.1.0.1119 | 3.21.3.1.0.1119 | 3.21.3.1.0.1119 | GUI, Web Services, DB, Patient/Provider/UM portals and Digital Forms |
| 2021.3.15 | - | 3.21.3.15(3GB) | 3.21.3.15 | 3.21.3.15 | 3.21.3.15.002747230 | 3.21.3.15 | 3.21.3.15.0.1144 | 3.21.3.15.0.1144 | 3.21.3.15.0.1144 | GUI, Web Services, DB, Patient/Provider/UM portals and Digital Forms |
| 2021.4.12 | - | 3.21.4.12(3GB) | 3.21.4.12 | 3.21.4.12 | 3.21.4.12.002778929 | 3.21.4.12 | 3.21.4.12.0.1167 | 3.21.4.12.0.1167 | 3.21.4.12.0.1167 | GUI, Web Services, DB, Patient/Provider/UM portals and Digital Forms |
| 2021.5.10 | - | 3.21.5.10(3GB) | 3.21.5.10 | 3.21.5.10 | 3.21.5.10.002823110 | 3.21.5.10 | 3.21.5.10.0.1189 | 3.21.5.10.0.1189 | 3.21.5.10.0.1189 | GUI, Web Services, DB, Patient/Provider/UM portals and Digital Forms |
| 2021.5.24 | | 3.21.5.24(3GB) | 3.21.5.24 | 3.21.5.24 | 3.21.5.24.002842120 | 3.21.5.24 | 3.21.5.24.0.1205 | 3.21.5.24.0.1205 | 3.21.5.24.0.1205 | GUI, Web Services, DB, Patient/Provider/UM portals and Digital Forms |
| 2021.5.24 | 1 | 3.21.5.24.1(3GB) | 3.21.5.24.1 | 3.21.5.24.1 | 3.21.5.24.102880695 | 3.21.5.24.1 | 3.21.5.24.1.1224 | 3.21.5.24.1.1224 | 3.21.5.24.1.1224 | GUI, Web Services, DB, Patient/Provider/UM portals and Digital Forms |
| 2021.5.24 | 2 | 3.21.5.24.2(3GB) | 3.21.5.24.2 | 3.21.5.24.2 | 3.21.5.24.202923248 | 3.21.5.24.2 | 3.21.5.24.0.1244 | 3.21.5.24.0.1244 | 3.21.5.24.0.1244 | GUI, Web Services, DB, Patient/Provider/UM portals and Digital Forms |
| 2021.5.24 | 3 | 3.21.5.24.3(3GB) | 3.21.5.24.3 | 3.21.5.24.3 | 3.21.5.24.302932869 | 3.21.5.24.3 | 3.21.5.24.0.1252 | 3.21.5.24.0.1252 | 3.21.5.24.0.1252 | GUI, Web Services, DB, Patient/Provider/UM portals and Digital Forms |
| 2021.5.24 | 4 | 3.21.5.24.4(3GB) | 3.21.5.24.4 | 3.21.5.24.4 | 3.21.5.24.402961496 | 3.21.5.24.4 | 3.21.5.24.0.1260 | 3.21.5.24.0.1260 | 3.21.5.24.0.1260 | GUI, Web Services, DB, Patient/Provider/UM portals and Digital Forms |
| 2021.6.7 | - | 3.21.6.7(3GB) | 3.21.6.7 | 3.21.6.7 | 3.21.6.7.002898418 | 3.21.6.7 | 3.21.6.7.0.1234 | 3.21.6.7.0.1234 | 3.21.6.7.0.1234 | GUI, Web Services, DB, Patient/Provider/UM portals and Digital Forms |
| 2021.6.7 | 1 | 3.21.6.7.1(3GB) | 3.21.6.7.1 | 3.21.6.7.1 | 3.21.6.7.102961651 | 3.21.6.7.1 | 3.21.6.7.1.1262 | 3.21.6.7.1.1262 | 3.21.6.7.1.1262 | GUI, Web Services, DB, Patient/Provider/UM portals and Digital Forms |
| 2021.7.5 | | 3.21.7.5(3GB) | 3.21.7.5 | 3.21.7.5 | 3.21.07.5.002970391 | 3.21.7.5 | 3.21.7.5.0.1266 | 3.21.7.5.0.1266 | 3.21.7.5.0.1266 | GUI, Web Services, DB, Patient/Provider/UM portals and Digital Forms |
| 2021.9.27 | - | 3.21.9.27(3GB) | 3.21.9.27 | 3.21.9.27 | 3.21.9.27.003025038 | 3.21.9.27 | 3.21.9.27.0.1280 | 3.21.9.27.0.1280 | 3.21.9.27.0.1280 | GUI, Web Services, DB, Patient/Provider/UM portals and Digital Forms |
| 2021.10.25 | - | 3.21.10.25(3GB) | 3.21.10.25 | 3.21.10.25 | 3.21.10.25.003071251 | 3.21.10.25 | 3.21.10.25.0.1317 | 3.21.10.25.0.1317 | 3.21.10.25.0.1317 | GUI, Web Services, DB, Patient/Provider/UM portals and Digital Forms |