

# eRAD RIS

# **RELEASE ANNOUNCEMENT**

# Build 4.2023.019

UPDATED APRIL 17, 2023

**PUBLICATION HISTORY** 

Revision	Author	Description
April 17, 2023	Kevin Brooks	Commercial release.
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# SUMMARY

### **Release Announcement**

This release of ERAD RIS 4.2023.019 resolves an Installer issue with the RIS Client upgrade.

#### New Features

No new features were introduced with this release.

### Resolved Issues

This release resolves the following issues:

Category	Redmine #	Subject
Thick Client GUI	33824	Resolved Thick Client GUI issue where client upgrades failed due to permissions issues (with Known Limitation).
		Specifically, this affects users of PECOS functionality, which employs a new Microsoft Webview2 control that requires a cache folder within C\ProgramData\eRAD\eRAD RIS\. Standard users do not have the increased permissions required to access this folder during upgrade.
		Workaround: There is no reliable workaround for this presently, as the only solutions are to either perform a core reinstall with a privileged account when the error occurs, or have an administrator remove the ris.exe.WebView2 from within the C:\ProgramData\eRAD\eRAD RIS\ folder.

### **New Known Limitations**

While no new known limitations were identified with this release, the following expected behaviors were noted:

- EXPECTED BEHAVIOR BY DESIGN (FROM #33824)
  - **Issue**: Deploying the **#33824** fix will only resolve issues upgrading the RIS Thick Client GUI in future releases.
  - Impact: Affected client installations will continue to fail until after this fix is deployed.
  - **Workaround**: The current workaround of manually upgrading affected workstations (described above) is required for this release (but not future releases).