



eRAD RIS

RELEASE ANNOUNCEMENT

Build 4.2024.109

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PUBLICATION HISTORY

Revision	Author	Description
October 29, 2024	Kevin Brooks, Michelle Mahabir / Hilary Saltmarsh	<ul style="list-style-type: none"> ▪ Commercial release.

SUMMARY

Release Announcement

This release of ERAD RIS 4.2024.109 introduces an optimized Insurance Eligibility carrier selection process via Insurance Discovery and resolves an eligibility shield icon display issue.

New Features

This release introduces the following features and enhancements:

Category	Redmine #	Subject	Description
Insurance Eligibility	30716	Insurance Discovery Configurable Logic	This enhancement to Insurance Eligibility optimizes the validation process of selecting carriers by leveraging the site's most frequently utilized payers ensuring the most accurate carrier selection.

SORTED BY CATEGORY AND REDMINE

Refer to the FEATURE DETAILS section below for configuration and usage information.

Resolved Issues

This release resolves the following issues:

Category	Redmine #	Subject
Insurance Eligibility	34806	Resolved Insurance Eligibility issue where the eligibility shield icon would disappear from the Insurance Policies grid erroneously.

SORTED BY CATEGORY AND REDMINE

FEATURE DETAILS

Insurance Eligibility

Feature #30716 – Insurance Discovery Configurable Logic

Summary

This enhancement to Insurance Eligibility optimizes the validation process of selecting carriers by leveraging the site’s most frequently utilized payers ensuring the most accurate carrier selection.

Background

This enhancement builds on the existing RIS carrier redirection functionality to allow the top payers/carriers (i.e., the most recently used payers for the given site) to be considered first when running eligibility. If the first response results in a green check mark the system will move forward with the selection. However, if a yellow question mark returns the system will signal the RIS to switch the carrier selection to the most popular carrier for the given payer.

Note that this feature is dependent on the current AI Arbitrator and will require the DLL to be up to date on the latest version. Review [BUG #22300 – AI ARBITRATOR DLL ENHANCEMENTS](#) for details of the latest version.

Feature Description

When the `Top<N>Carrier` Carrier code is selected within managed policies, the system prioritizes the site’s most popular Payers/Carriers first when running eligibility, using the policy number to enhance accuracy. The system will run through the configured number of payers until a green check mark returns.

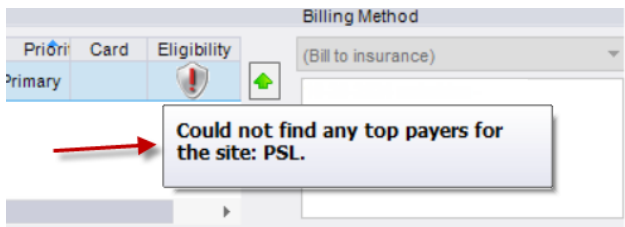
If a selection is not made through insurance discovery, then manual selection will be required to return a green check.

Carrier Code	Description	Practice	Site	Carrier Type Code	Eligibility Payer Id	Availity Payer Id
Contains: Top	Contains: car			Contains:	Contains:	Contains:
Click here to add a new row						
Top2Carrier	Top2Carrier			Z (Other)		(Top2) Try the top 2 payers
Top5Carrier	Top5Carrier			Z (Other)	(Top5) Run against top 5 Payers	

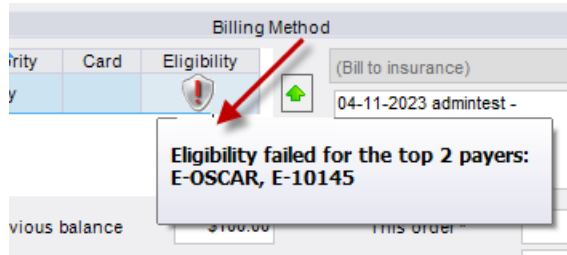
New Warnings

Two new warnings will now be presented via the eligibility shield if the insurance discovery has not been successful.

However, the scenario of not finding a valid insurance as shown in the first example would be a rare occurrence, as the database has several historical payer selections per site.



WARNING THAT WILL DISPLAY IF THERE IS NO HISTORICAL CARRIER SELECTIONS TO BASE THE TOP<N> ON.



WARNING THAT WILL DISPLAY IF THE CARRIERS ARE NOT CURRENTLY CONFIGURED FOR THE PAYER THAT MATCHES THE PATIENT'S INSURANCE DETAILS.

Popular Payer Calculation

The calculation of the most popular payers per site will be performed once a day or whenever the web service is restarted. However, a force refresh can be performed if needed.

Configuration Instructions

System Administrators must complete the following actions to enable this feature:

RIS Client

- Set `CarrierSwitchingViaEligibilityWarningsEnabled` to `True` for your installation.
- Install the last AI DLL version and ensure that the `Carrier Switching via Warnings` checkbox is checked.
- Create a `Top<N>` entry in either the `Eligible API` or `Availity Payer` look up table.
- Create a `Top<N>` Carrier entry in the `Carrier` lookup table for desired Payer.

VERSION DETAILS

Code Stream

The following source code branches have been merged into this release:

