eRAD RIS

RELEASE ANNOUNCEMENT

Build 4.2024.057

UPDATED MAY 6, 2024

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PUBLICATION HISTORY

Revision	Author	Description
May 6, 2024	Kevin Brooks, Michelle Mahabir / Hilary Saltmarsh	▪ Commercial release.

SUMMARY

Release Announcement

This release of ᴇRAD RIS 4.2024.057 introduces an Insurance AI dialog configuration setting.

New Features

This release introduces the following features and enhancements:

Category	Redmine #	Subject	Description
Insurance AI	35376	Configurable Historical Carrier Selection Dialog	This enhancement to Insurance AI adds a setting to restrict when the Historical Carrier Selection dialog will be displayed to users, to simplify the insurance workflow.

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Refer to the Fᴇᴀᴛᴜʀᴇ Dᴇᴛᴀɪʟs section below for configuration and usage information.

FEATURE DETAILS

Insurance AI

Insurance AI Feature #35376 – Configurable Historical Carrier Selection Dialog

Summary

This enhancement to Insurance AI adds a setting to restrict when the Historical Carrier Selection dialog will be displayed to users, to simplify the insurance workflow.

Background

Previously, the dialog would present every time historical eligibility was triggered, forcing the user to interact with the Managed Policies regardless of the confidence level.

Feature Description

With this change, a new system configuration provides the ability to set the desired scenario at which the dialog should display. In addition to `Always` and `Never`, the dialog can be configured to display for lower confidence selections or when a carrier cannot be verified:

`LowerConfidenceOnly`: the dialog will be displayed if the auto-selection was not the most recent visit, the most recent was a self-pay, or if the carrier was not verified.

`CarrierNotVerified`: the dialog will only display if the carrier could not be verified.

Configuration Instructions

System Administrators must complete the following actions to enable this feature:

RIS Client

Changes to SystemConfig Lookup Table

- Configure `HistoricalCarrierSelectionShowPopup` for your installation.

The following related settings were added or updated:

Setting	Default	Purpose
HistoricalCarrierSelectionShowPopup	Default =[Always]	Value=String [Always|LowerConfidenceOnly|CarrierNotVerified|Never], Default=[Always] – When an historical carrier selection popup message exists and this setting is – [Always] the message will be displayed – [LowerConfidenceOnly], the message will only be displayed if the autoselection was not the most recent visit or the most recent visit was a Self-Pay or the carrier selection could not be verified. – [CarrierNotVerified], the message will only be displayed if the carrier could not be verified (aka green check). – [Never], never display the historical carrier selection message. Added in v4.2024.057 #35376

VERSION DETAILS

Code Stream

The following source code branches have been merged into this release: