



# eRAD RIS

## RELEASE ANNOUNCEMENT

### Build 4.2025.001

UPDATED JANUARY 8, 2025

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#### PUBLICATION HISTORY

Revision	Author	Description
January 8, 2025	Kevin Brooks, Michelle Mahabir / Hilary Saltmarsh	<ul style="list-style-type: none"> <li>Commercial release.</li> </ul>

# SUMMARY

## Release Announcement

*This release of ERAD RIS 4.2025.001 introduces Insurance Eligibility support for handling inactive insurance policies post carrier switching and resolves issues with the 271 insurance eligibility response.*

## New Features

This release introduces the following features and enhancements:

Category	Redmine #	Subject	Description
Insurance Eligibility	35679	Support Handling Inactive Insurance After Carrier Switching	This enhancement to Insurance Eligibility introduces enhanced handling of inactive insurances that have auto populated after the carrier switching process.

SORTED BY CATEGORY AND REDMINE

Refer to the FEATURE DETAILS section below for configuration and usage information.

## Resolved Issues

This release resolves the following issues:

Category	Redmine #	Subject
Insurance Eligibility	35342	Resolved Insurance Eligibility issue where Medicare Part B information was being omitted from the Additional Information section in the 271 responses.
Insurance Eligibility	36044	Resolved Insurance Eligibility issue where the Reference Identification Qualifier was being omitted from the RIS JSON from the 271 responses.
Insurance Eligibility	36341	Resolved Insurance Eligibility issue that displayed an erroneous failure message during eligibility checks.

SORTED BY CATEGORY AND REDMINE

# FEATURE DETAILS

## Insurance Eligibility

### Feature #35679 – Support Handling Inactive Insurances After Carrier Switching

#### Summary

This enhancement to Insurance Eligibility introduces enhanced handling of inactive insurances that have auto populated after the carrier switching process.

#### Background

Previously, a custom string was needed to remove inactive insurance policies that auto populated during carrier switching. However, this was causing issues between auto-population and the carrier switching logic.

#### Feature Description

With these changes, if a termed insurance policy is added to the Insurance Policies grid after carrier switching runs, the system will remove the policy and then attempt to replace it with a secondary insurance policy if available.

If a warning message has been configured, that custom text will be displayed in the carrier switching dialog.

#### Multiple Carrier Selection:

If the carrier switching logic adds an insurance policy that is inactive based on the `EB*6JSON` segment, the system will remove the insurance policy and replace the secondary insurance in the primary position.

#### Single Carrier Selection:

When the warning text contains a single carrier switching instruction where the string for the carrier code is empty, the carrier selection will be removed.

#### Configuration Instructions

No System Administrator actions are necessary to enable this feature.

#### RIS Client

##### Changes to Eligibility Special Conditions Lookup Table Settings

- Additional filters have been added to the `Edit SQL` dialog
  - Carrier Selection Source – Value showing how the carrier was added into RIS
  - Denied Flag – If the eligibility status is denied this will be `Y`, otherwise, `N`
  - Error Flag – if the eligibility request has an error this be `Y`, otherwise, `N`.
  - Actual Scheduled Date – The actual first date of service for the visit.
  - Carrier Switching Disabled Flag – If `Y` carrier switching has disabled for the visit.
  - Plan Start Date - The plan start date from the eligibility responses, which will be `null` if none exist.
  - Plan End Date – The plan end date from the eligibility response, which will be `null` if none exist.
  - Coverage Status Code – Coverage status filed from the eligibility response.

SQL

```
CarrierSelectionSource like 'CarrierSwitching' and ( PlanStartDate is not null and PlanEndDate is not null and ActualScheduledDate < PlanStartDate and ActualScheduledDate > PlanEndDate ) or CoverageStatusCode like 'B'
```

Show Formated SQL  Exclude Line Item Flag

Insurances that will show a warning

LineItemContents	LineItemType	Source	Level	in_plan_network_el	Amount	LineItemComment	CenterCode	MemberId	Ins
[Red arrow pointing to this row]									

Insurances that will NOT show a warning

CarrierSelectionSou	DeniedFlag	ErrorRag	ActualScheduledDate	CarrierSwitchingDisabledFlag	PlanStartDate	PlanEndDate	CoverageStatusCo
[Yellow highlighted row]							

Sample data is based on the studies you currently have open in RIS

OK Cancel

# VERSION DETAILS

## Code Stream

The following source code branches have been merged into this release:

