



eRAD RIS

RELEASE ANNOUNCEMENT

Build 4.2026.005.2

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PUBLICATION HISTORY

Revision	Author	Description
February 27, 2026	Kevin Brooks	▪ Commercial release.

SUMMARY

Release Announcement

This release of **ERAD RIS 4.2026.005.2** updates the Patient Portal with a new optional "Health Information Restriction" tab on the patient profile screen that allows patients to submit a request to restrict access to their data.

New Features

This release introduces the following features and enhancements:

Category	Redmine #	Subject	Description
Patient Portal	38178	Restrict Access to Health Information	This enhancement to Patient Portal adds a new optional "Health Information Restriction" tab on the patient profile screen that allows patients to submit a request to restrict access to their data.

Refer to the **FEATURE DETAILS** section below for configuration and usage information.

Known Limitations

The following significant limitations have been identified and should be communicated to affected users:

- **BUG #38182 - DELETED RESTRICTION REQUEST IS RE-DISPLAYED**

Refer to the **FEATURE DETAILS** section below for more information.

FEATURE DETAILS

Patient Portal

Feature #38178 - PP - Restrict Access to Health Information

Summary

This enhancement to Patient Portal adds a new optional "Health Information Restriction" tab on the patient profile screen that allows patients to submit a request to restrict access to their data.

Background

ONC compliance requires the ability for a patient to submit a restriction request electronically:

HTI-1 attestation indicates the requirement to support (e)(1)(iii) Request for restrictions.

Patients (and their authorized representatives) must be able to use an internet-based method to request a restriction to be applied for any data expressed in the standards in § 170.213”

These requests are then to be manually reviewed and actioned.

Note that under these rules, the organization:

- Is not required to agree (except certain self-pay cases)
- Must honor it if they accept it

Feature Description

With this change, an optional **Health Information Restriction** tab has been added to the patient profile screen that allows patients to submit a request to restrict access to their data:

The screenshot shows the Patient Portal navigation bar with icons for Exams, Appointments, Health Summary, Messages (32), and Get Help. Below the navigation bar, the 'Health Information Restriction' tab is selected and highlighted with a red box. The form content includes the title 'Request Restriction of My Health Information', a paragraph stating the patient's right to request a restriction, and a text input field labeled 'Enter Your Request' with a 'SAVE' button below it.

TEXT PROMPTS ARE CONFIGURABLE.

Patients may enter instructions in the free-text field describing their request and **Save** it.



While the request text is saved by RIS no automatic action is taken. The request must be reviewed, approved, and actioned manually.

Once saved, they may later elect to their restriction request:

Request Restriction of My Health Informatoin

You have the right to request a restriction on the use or disclosure of your health information, We will review your request and res HIPAA regulations.

Please describe what information you would like to restricted and to whom the restriction applies.

02-27-2026 11:56
Please do not release my information to Dr. Bob

THE REQUEST IS DISPLAYED WITH THE TIMESTAMP IT WAS SUBMITTED.

Usage

Under HIPAA, a patient can request restriction of the use or disclosure of their PHI to certain parties.

Common examples:

- “Do not disclose to this referring physician”
- “Do not share with this family member”
- “Do not include this visit in external disclosures”
- “Do not send to my health plan (self-pay rule)”

Notification

While the request text is saved by RIS and an audit entry is created, no automatic action is taken as the request must first be reviewed and approved.

In order to make RIS users aware of active requests, configuration of this feature requires administrators to configure some form of notification (such as an alert or validation) to display the access request with an instructional message such as:

This patient has submitted a request to restrict the use or disclosure of certain health information.

Review the details below and follow organizational privacy procedures before disclosing information.

<timestamp of request>

<request text>

Known Limitations

The following significant limitations have been identified and should be communicated to affected users:

- **BUG #38182 - DELETED RESTRICTION REQUEST IS RE-DISPLAYED**
 - **Issue:** When a user deletes a restriction request and then saves a new request, the previous description is re-displayed.
 - **Impact:** This is a display issue only. The new restriction is correctly saved and will display correctly after refreshing the screen or on future visits to the page. Similarly, when a restriction is saved, it may not display until refreshed.
 - **Workaround:** Refresh the browser window and the correct data is displayed.

Service Team Upgrade Instructions

Create Notification Alert BAT Task

In order to make RIS users aware of active requests, a BAT Task is recommended to create relevant Flag and Alert notifications to display the patient's access request for review and action.

The Development team can assist with this scripting and configuration.

Changes to ParagraphConfig Lookup Table

The following settings were added:

Setting	Default Value	Purpose
PPHealthInformationRestrictionTab	Health Information Restriction	Specifies the text displayed on the new Health Restriction tab..
PPRequestRestrictionHealthInformationTitle	Request Restriction of My Health Information	Specifies the title shown on the Patient Account Settings page under Health Information Restriction.
PPRestrictionHealthInformation	You have the right to request a restriction on the use or disclosure of your health information. We will review your request and respond in accordance with HIPAA regulations. /n/n Please describe what information you would like restricted and to whom the restriction applies.	Specifies the message shown in the Health Information Restriction section of the Patient Account Settings page.
_Portal_RestrictionHealthInformationSaveSuccess	Saved your updated health information restriction request.	Specifies the message shown in the portal after the Health Information Restriction is saved successfully.
_Portal_RestrictionHealthInformationSaveFailed	Failed to save your health information restriction update.	Specifies the message shown in the portal when the Health Information Restriction fails to save.

Configuration Instructions

System Administrators must complete the following actions to enable this feature and Service Team assistance is required for some actions:

Create Notification Alert

With Service Team assistance, configure an alerting system to inform users accessing the patients' records when an access request is active.

Changes to SystemConfig Lookup Table

- Enable this feature by setting `PPHealthRestrictionInfoEnabled` to `True`.

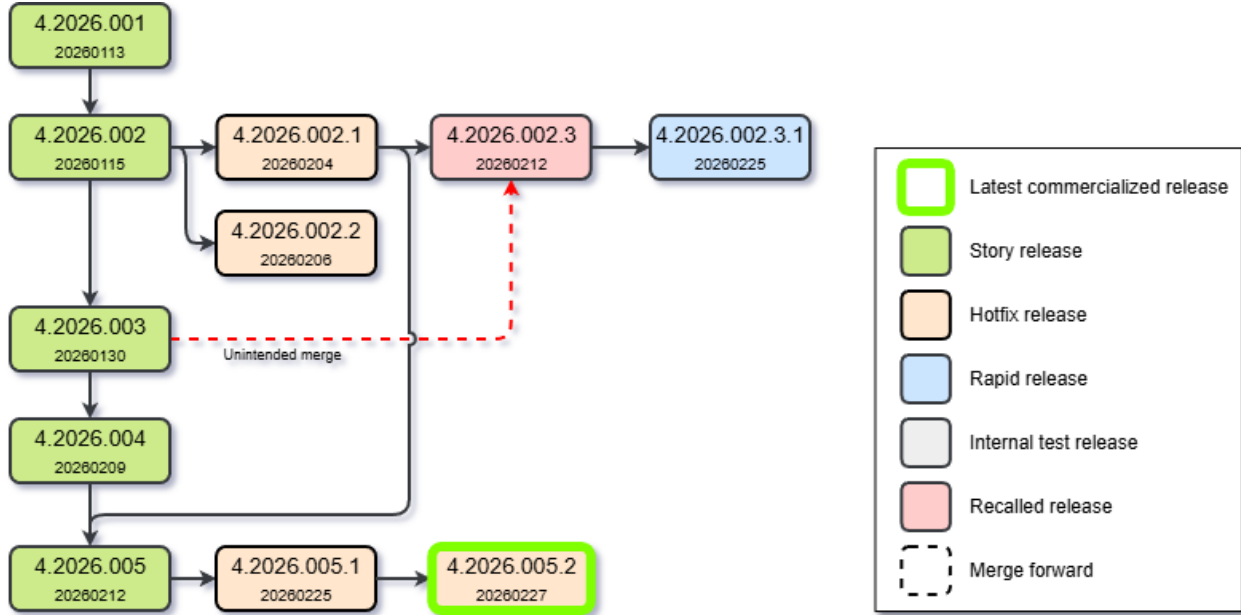
The following related settings were added or updated:

Setting	Default	Purpose
PPHealthRestrictionInfoEnabled	Value=Boolean, Default=[False]	When True, the Patient Portal Health Information Restriction tab is enabled on the patient profile screen. Updated by #38178

VERSION DETAILS

Code Stream

The following source code branches have been merged into this release:



WARNING: *The functionality of some previous releases has not yet been merged forward into this release.*

Please carefully review the code stream diagram before deploying to ensure that no functionality is lost when upgrading.