



# eRAD RIS

## RELEASE ANNOUNCEMENT

Build 4.2026.006

UPDATED MARCH 4, 2026

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### PUBLICATION HISTORY

Revision	Author	Description
March 4, 2026	Kevin Brooks	▪ Commercial release.

# SUMMARY

## Release Announcement

This release of **ERAD RIS 4.2026.006** adds several usability features and scheduling enhancements to Patient Portal, and resolves several account creation and other issues.

This release also merges in the content of rapid release **ERAD RIS 4.2026.002.2** (which resolves a Lookup Tables issue where the Message Group lookup editor was returning an error).

## New Features

This release introduces the following features and enhancements:

Category	Redmine #	Subject	Description
Patient Portal - Exam Detail Page	37781	Default to Report View in Patient Portal	This enhancement to Patient Portal updates the default view to the Report tab across desktop and mobile.
Patient Portal - Make Appointment	19673	Attachments - Step to upload during patient scheduling	This enhancement to Patient Portal adds an attachments upload step to the scheduling workflow.
Patient Portal - Make Appointment	28442	Procedure Picker Builder Enhancement: Add Attribute "Start Point"	This enhancement to Patient Portal updates procedure picker behavior to pre-populate the picker tree up to the first "start point" when the procedure code is already known.
Patient Portal - Make Appointment	34790	Insurance Card - Upload on the insurance step during patient scheduling	This enhancement to Patient Portal adds the ability for patients to upload their insurance card for image recognition processing of carrier/policy information.
Patient Portal - Make Appointment	34942	Patient Portal - Calculate and display the amount to collect	This enhancement to Patient Portal adds the ability to show the amount to collect for insurances as well as for self-pay patients.
Patient Portal - Make Appointment	35692	Patient was able to schedule an ordered exam that is not in the procedure picker	This enhancement to Patient Portal adds an optional check to ensure that the ordered procedure code exists before allowing it to be scheduled.
Patient Portal - Make Appointment	37788	Logged-In Patient - Open Order Reminder for authenticated users	This enhancement to Patient Portal introduces a new reminder dialog when scheduling a new appointment to present existing open order details, helping to prevent duplicate order creation.
Patient Portal - Patient Logon	37776	Eliminate redundant "Create Account" buttons	This enhancement to Patient Portal - Patient Logon removes redundant "Create Account" workflows.
Patient Portal - Patient Logon	37777	Enhance login option descriptions to reduce user confusion	This enhancement to Patient Portal - Patient Logon allows instructional text on the Logon screen to be configured.
Patient Portal - Patient Messages	35580	Make Messages and Get Help Button Inside the Portal Configurable	This enhancement to Patient Portal adds configuration to disable the Messages and Get Help features.

Category	Redmine #	Subject	Description
Portals	12251	Patient Admin - Message sorting - User Messages type column sorts descending when all message types are the same	This enhancement to Portals adds configuration to manage the sort order of messages in the Patient/Referring Portal Admin's User Messages Inbox grid.
Provider Admin - Auditing	30446	Ability to audit user specific portal activity	This enhancement to Provider Admin adds the ability to view the full audit history for an individual patient.

SORTED BY CATEGORY AND REDMINE

Refer to the **FEATURE DETAILS** section below for configuration and usage information.

## Resolved Issues

This release resolves the following issues:

Category	Redmine #	Subject
Patient Portal - Create Account	35040	Resolved Patient Portal account creation issue where "Choose your own question" type questions were not functioning.
Patient Portal - Create Account	35806	Resolved Patient Portal account creation issue where an iCode generated from the RIS BAT process was not recognized.
Patient Portal - Create Account	38084	Resolved Patient Portal issue where users could not complete account creation due to a session timed out error.
Patient Portal - Make Appointment	35814	Resolved Patient Portal issue where self-scheduling was not presenting the Online Registration Form as expected.
Patient Portal-Admin	35693	Resolved Patient Portal issue where the admin message page failed to load when there were a large number of messages.

SORTED BY CATEGORY AND REDMINE

## New Known Limitations

The following new Known Limitations were identified with this release:

Redmine #	Subject
38146	Patient Portal procedure picker button structure functionality not working
38167	PortalOtherInsuranceNotListedCarrierCode not working
38176	App config clean up from Feature #12251
38177	RPEXamScheduleEnabled is default True but portal acts as if False when setting is not configured
38184	Audit user specific- In Patient Access section To Date Filter Excludes Current Day Results
38188	Patient admin portal not showing User Msg and Filter incorrectly
38190	Still able to schedule when RPEXamScheduleEnabled is False if scheduling multiple exams and one is able to be scheduled

# NEW SETTINGS

Summary of all settings that were added, updated, or removed:

## RIS

### Changes to AccessString lookup table

Setting	Default Value	Purpose
Portal.Referring.Admin.Audit	Value=[None Full], Default=[None]	Controls access to the "Audit" tab in the Provider Admin Portal - user management screen. Updated by #30446 NOTE: Access string functionality planned for a future release.

### Changes to SystemConfig lookup table

Setting	Default Value	Purpose
PPAllowSingleOrderToBeScheduled	False	Value=Boolean, Default=[False] - When set to TRUE, Through the Patient Portal, patients will be reminded to schedule other exam(single) related to their existing ones. Updated by #37788. Has a practice override
PPATCSelfPayEnabled	False	Value=Boolean, Default=[False] - When True, the self amount payment option section enabled for the patient.
PPATCSelfPayNowButtonEnabled	False	Value=Boolean, Default=[False] - When True, the self amount payment button enabled for the patient.
PPATCInsuranceEnabled	False	Value=Boolean, Default=[False] - When True, the insurance amount payment section enabled for the patient.
PPATCInsurancePayNowButtonEnabled	False	Value=Boolean, Default=[False] - When True, the insurance amount payment button enabled for the patient.
OCRInsuranceResultsShowPatient	False	Value=Boolean, Default=[False] - When True, When an insurance card is uploaded through Portal OCR, depended on PPOCRInsuranceEnabled the results of the OCR will be presneted to the patient. Updated in #34790
PPOCRInsuranceEnabled	False	Value=Boolean, Default=[False] - When True, Enable the Upload Insurance Card option from the patient portal Insurance step to be OCR'ed Updated in #34790
PortalOtherInsuranceNotListedCarrierCode		Value=String, Default=Blank - The 'carrier code' used by the portals when the user selects Other (PortalOtherInsurance). Other option will still be disaplyed if this is not set. Updated by #34790
PortalAdminInboxRowsDisplayed	100	Value=Rows as Integer, Default=[100] - Number of rows displayed in the Inbox User Messages grid of Patient/Referring Portal Admin. Updated by #12251 NOTE: Functionality planned for a future release.

## Changes to ParagraphConfig lookup table

Setting	Default Value	Purpose
PPSingleOTSPopUpTitle	Not seeing the exam you need listed? <a href='{0}'>Schedule Something Else</a>	When trying to create a new appointment, after the login workflow, provide users with an option to choose an existing orders. Updated by #37788
PPSingleOTSPopUpNewOrder	Not seeing the exam you need listed? <a href='{0}'>Schedule Something Else</a>	When trying to create a new appointment, after the login workflow, provide users with an option to choose an existing orders. Updated by #37788
PPCreateAnAccountButton	Create an Account	The message to display to the web portal on Create account button. Updated by #37777
PPMakeAnAppointmentButton	Make an Appointment	The message to display to the web portal on Make an appointment button. Updated by #37777
PPPleaseEnterTheiCode	Enter the iCode to access the portal	The message to display to the web portal to enter iCode. Updated by #37777
PPHaveAniCode	Have An i-Code	The message to display to the web portal to enter iCode. Updated by #37777
PPMakeAnAppointmentAsGuest	Make an Appointment as a Guest	The message to display to the web portal while making an appointment as a guest. Updated by #37777
PPPaymentPlanDiscussion	{ContactUs} to discuss payment plan options.	The message to display to the web portal when user selects self pay. Updated by #34942
PEstimatedAmountForSelfPayExam	The estimated amount for this exam is:	The message to display to the web portal under appointment summary when user selects self pay in patient portal. Updated by #34942
PPDuePaymentAtTimeAppointment	Payment: Due at the time of the appointment is {0}.	The message to display to the web portal for the user to know the due amount for insurance in patient portal. Updated by #34942
PPPayNow	Pay now	Button on the text to display to the web portal for the user to pay the due amount for insurance in patient portal. Updated by #34942
PPPayNowToYourVisit	Pay now to expedite your visit:	The message to display to the web portal for the user to pay the due amount for insurance in patient portal. when config PPATCInsurancePayNowButtonEnabled true. Updated by #34942
PPPaymentCalculatingAmount	Payment: We are calculating the amount:	The message to display to the web portal under appointment summary while calculating insurance amount in patient portal. Updated by #34942
PPUnableToCalculateInsuranceAmount	We are unable to calculate the amount at this time, please try again later.	The message to display to the web portal for the user to if value returns -1 after max iterations while calculating the due amount for insurance in patient portal. Updated by #34942
PPMobileAttachmentPrompt	<a href='{0}' onclick='{1}'>Click here</a> to receive a link to upload a document or image from your mobile device.	The message to prompt the user to open the mobile attachment modal window. Updated by #19673
PPMobileAttachmentMessage	Please enter contact information to receive a link to upload attachments from a mobile device.	The message to prompt the user for contact information to send a mobile attachment link to. Updated by #19673

Setting	Default Value	Purpose
PPMobileAttachmentQRCodeMessage	Or scan the QR code to receive a link.	The message to prompt the user to scan the QR Code for a mobile attachment link. Updated by #19673
PPMobileAttachmentTextNotification	To upload attachments from your mobile device, please go to {0}	TEXT message to send to the user to direct them to uploading mobile attachments. Updated by #19673
PPMobileAttachmentHtmlNotification	<a href='{0}'>Click here</a> to upload attachments from your mobile device.	HTML message to send to the user to direct them to uploading mobile attachments. Updated by #19673
PPMobileAttachmentNotificationSent	Secure attachment upload link has been sent.	The message to the user indicating the mobile attachment link has been sent. Updated by #19673
PPMobileAttachmentComplete	Attachments have been submitted. Please refer back to your appointment booking in progress.	The message to display to the user after mobile attachments have been submitted. Updated by #19673
PPMobileAttachmentHeader	Upload Attachments	The message to display to the user on the mobile attachments dialog header text. Updated by #19673
PPMobileAttachmentSendButton	SEND	The message to display to the user on the mobile attachments dialog send button. Updated by #19673
PPMobileAttachmentSendAgainButton	SEND IT AGAIN	The message to display to the user on the mobile attachments dialog send it again button. Updated by #19673
PPAttachmentsHeader	Attach Documents	The message to display to the user in the Attachments step header text. Updated by #19673
PPAttachmentsMessage	Upload document(s) to attach to this order.	The message to display to the user on the Attachments step. Updated by #19673
PPAttachmentsOther	Other	The message to display to the user on the Attachments step Other button. Updated by #19673
PPAttachmentsUploaded	Uploaded Attachments	The message to display to the user on the Attachments step uploaded attachments section. Updated by #19673
PortalWereSorryThisUrlLinkHasExpired	We're sorry. This URL link has expired.	The message to display to the user when a link has expired. Updated by #19673
PPInsuranceCardUploadBack	Select Back	The text to display to the patient portal on the upload button to upload the back of there insurance card. Updated by #34790
PPOCRNoResponseMessage	Was not able to obtain Insurance information from card in a timely manner. Please enter your insurance information manually.	The message to display to the user when an insurance card is uploaded to be OCR'd and the system did not get a response back in a timely manner. Updated by #34790
PPInsuranceOCRNoData	Unable to process image. Please enter your insurance information manually.	The message to display to the user when no data returns after uploading and processing of an insurance card image. Updated by #34790
PPInsuranceCardUploadFront	Select Front	The text to display to the patient portal on the upload button to upload the front of there insurance card. Updated by #34790

Setting	Default Value	Purpose
PPOCRNotWaitingForResponse	Your Insurance card has been updated and is being processed. Please enter your insurance information manually.	The message to display to the user when an error occurred during uploading and processing of an insurance card image. Updated by #34790
PPUploadedInsuranceCardIssue	There was a problem reading the information from your insurance card. Please upload a new file, or enter the information manually.	The message to display to the web portal user when patient's uploaded insurance card fails to through OCR. Updated by #34790
PPUploadInsuranceCard	Upload Insurance Card	The text to display to the patient portal on the button to upload their insurance card. Updated by #34790
PortalPleaseUploadTheInsuranceCard	Please upload the insurance card.	The text to display to the portal user if they try to submit an insurance card without selecting an image.
DataGridExportBtn	Export	Text for the export button when enabled for data grids. Updated by #38119 NOTE: Functionality planned for a future release.

## Portals

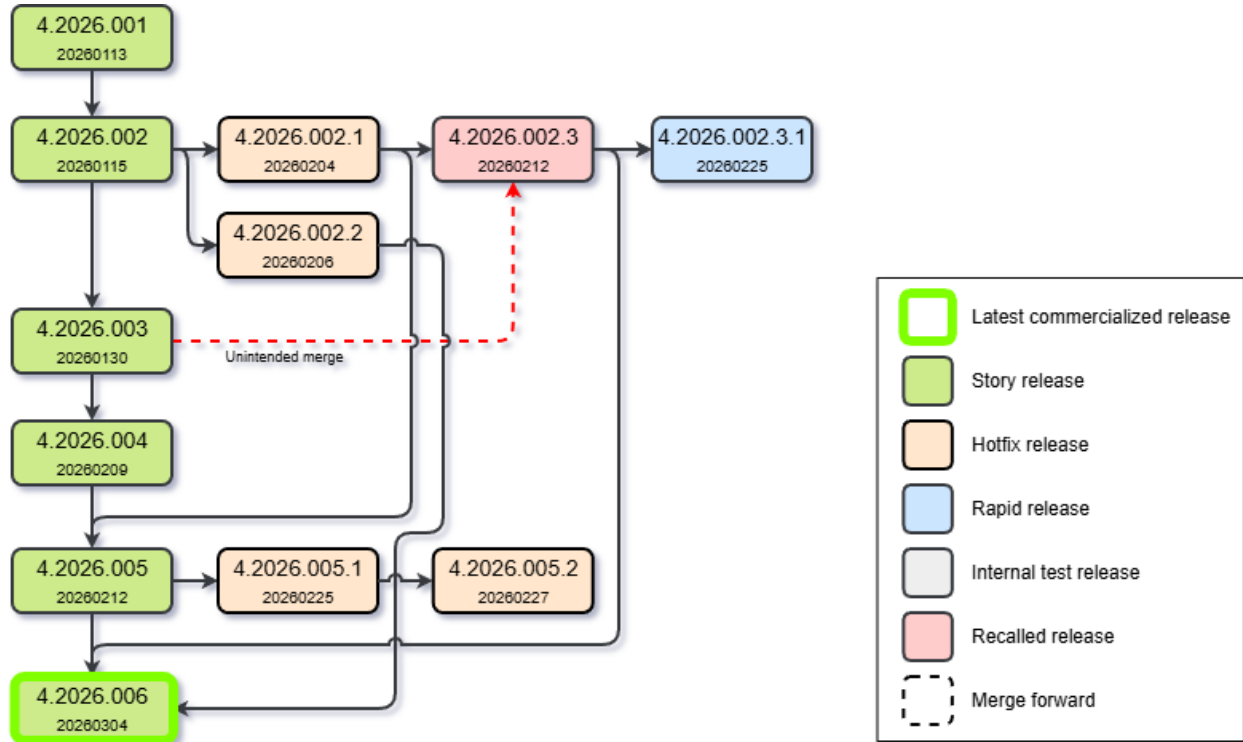
### Changes to ApplicationSettings.config file

Setting	Default Value	Purpose
PPShowCreateAccountButton	True	Controls visibility of the "CREATE AN ACCOUNT" button on the Patient Portal home page. Does not have a practice override. Updated by #37776
PPMessagesAccessEnabled	True	Controls visibility and access to the Messages feature (tabs, under exams details page). Has a practice override. Updated by #35580
PPGetHelpAccessEnabled	True	Controls visibility and access to the Get Help feature (tabs, links, contextual links in paragraph configs). Has a practice override. Updated by #35580
ProcedurePickerStartLevel	Value=[0, 1, 2, 3], Default=[3]	Determines the starting point for an order in the procedure picker tree: 0 - patient will have no option to change, the procedure and attributes are defined and cannot be changed by the patient 1 - The procedure is defined, but picker is editable from that point on 2 - the first 2 levels of procedure picker options will be defined, attributes after is editable 3 - The first 3 attributes in the picker tree are defined (cannot be changed)
ScheduleAttachmentQRCode	False	When True, a QR Code will be presented to the user for scanning or accessing link. Updated by #19673
QRBrandingLogo		File name for the logo to be displayed with the QR code. The file is to be included in /Content/Images folder. Updated by #19673
RPEXamScheduleEnabled	True	For procedures ordered from Referring / Provider Portal that are not in the Patient Portal procedure picker. A value of True allows for the exam to be scheduled in the Patient Portal. A value of False will not allow the exam to be scheduled in the patient portal and will receive contact call center message. Updated by #35692

# VERSION DETAILS

## Code Stream

The following source code branches have been merged into this release:



**WARNING:** *The functionality of some previous releases has not yet been merged forward into this release.*

*Please carefully review the code stream diagram before deploying to ensure that no functionality is lost when upgrading.*