

Server Update

For eRAD RIS

Version 2.0

Build 2.2017.3

Update 2.2017.3.10

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INTENDED AUDIENCE

The intended audience for this document is the RadNet Clinical Systems team and the eRAD Support/Service team.

It is appropriate to share the document with any customers applying the patch, in order to review new feature descriptions and resolved defects.

WHO IS AFFECTED

Build 2017.3 installs. This server update must be applied to 2017.3.5.

NEW FEATURES

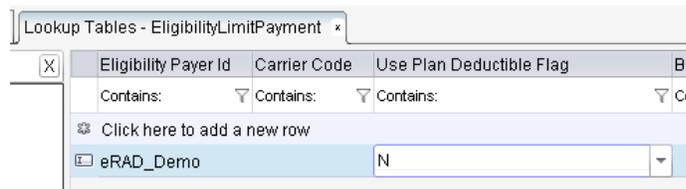
FEATURE #18698 – ABILITY TO CONFIGURE WHETHER PLAN LEVEL DEDUCTIBLE WILL BE USED IN AMOUNT TO COLLECT CALCULATION

When using automated Eligibility workflow, problems can sometimes arise due to differences in how payers return plan information related to the patient’s financial responsibility. These differences often require administrators to use the *Eligibility Limit Payment* table to configure exceptions to accommodate for these differences. The Eligibility Limit Payment table has been enhanced to allow for configuration related to variation in how deductible amounts are returned.

Many payers will return deductible amounts in the general plan section of the coverage, Plan Maximums and Deductibles; then if there are specific deductible conditions for X-ray/MRI, these will be specified in the service type section. If the service type section does not contain a more specific deductible, the plan deductible applies.

However, there are other payers who are an exception to this rule. For these payers, the deductible does not apply if it is not specifically listed in the service type section. For these payers, eRAD RIS should ignore the Plan-level deductible.

A new column, *Use Plan Deductible Flag*, has been added to the Eligibility Limit Payment table.



This setting is configurable by Payer ID or by Carrier Code. When Use Plan Deductible is set to Y (for Yes), the Plan-level deductible will be used for the Amount to Collect calculation, if no specific service type deductible is specified. For any payers that are exceptions to this standard approach, the column’s value can be set to N (for No). With this configuration, if the payer does not list the deductible in the service type section, no deductible will be applied when calculating the payment.

The Amount to Collect – Details screen will list \$0.00 for the Remaining Deductible. As with other Eligibility Limit Payment settings, a notation will indicate that the information in the return was adjusted.

The screenshot shows a dialog box titled "Amount to Collect - Details". It contains a table with the following data:

CPT	Units	Usual & Custom...	Actual Rate	Total
3120F - 12-LEAD ECG PERFORME...	1			
4165F - 3-DIMENSIONAL CONFOR...	1			
4559F - 1BODY TEMP MEAS>=35.5...	1			
54328 - 1 STAGE DSTL HYPOSPADI...	1			
70482 - CT ORBIT SELLA/POST FO...	100		430.17	43017.00

Below the table, there are several input fields and labels:

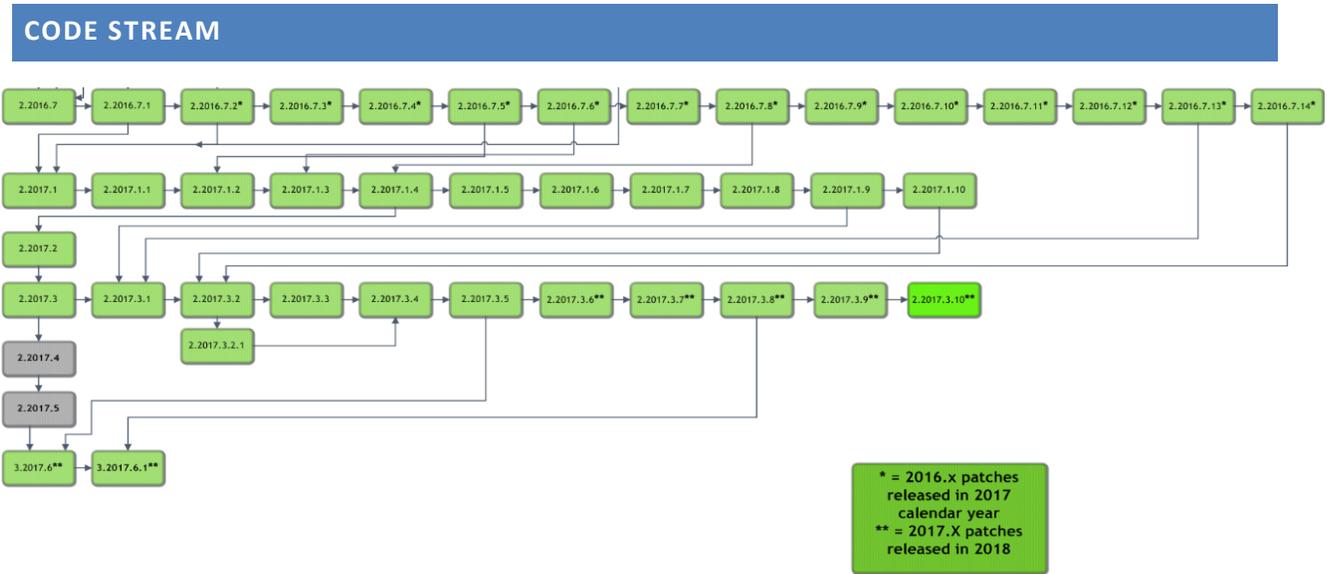
- Estimated visit cost: Override
- Co-pay ***: Co-pay portion:
- Remaining Deductible ***: Deductible portion:
- Co-insurance ***: Co-insurance portion:
- Amount to collect:

At the bottom, there is a text box containing the message: "*** An adjustment was made based on the modality and carrier." To the right of this message are "OK" and "Cancel" buttons. A mouse cursor is pointing at the "Cancel" button.

RESOLVED ITEMS

eRAD RIS

Redmine #	Subject
19951	Resolved an issue that caused a "Billing codes are required" warning when registering studies that were scheduled from an existing cancelled study, if a validation rule was configured to require Billing Codes. Billing Codes are no longer being deactivated at the time of cancellation/rescheduling.
19938	When a patient has multiple exams and a scenario where the patient financial responsibility is different for the two exams (such as CT vs XR), the Amount to Collect will now display accurately when View/Edit is opened after the exam is performed, regardless of which study is opened. Previously, the amount could change depending on which study was used for the View/Edit (the less expensive modality would display a smaller Amount to Collect, for example).
19794	It is now possible to add new alternate MRNs for a patient who has multiple MRNs from the same Issuer. Previously, this caused an error and prevented new MRNs from being added.
19414	When a partial worklist refresh occurs to update a specific patient's information after a save, RIS is no longer requesting an unnecessary count of the items on the worklist, which reduces the number of database calls.



ERAD RIS RELEASE VERSION NUMBERS

Patch	UI Version	Core Version	WS Version	DB Version	Digital Forms	Patient Portal	UM Portal	Provider Portal	Notes
-	2.16.7.0 (3GB)	2.16.7.0	2.16.7.0	2.16.7.0.00490835	2.16.7.0	1.16.7.0.493031	2.16.7.0.493008		Full version release
1	2.16.7.1 (3GB)	2.16.7.0	2.16.7.1	2.16.7.0.00490835	2.16.7.0	1.16.7.0.493031	2.16.7.0.493008		GUI and Web Service updates
2	2.16.7.2 (3GB)	2.16.7.0	2.16.7.2	2.16.7.0.00490835	2.16.7.0	1.16.7.0.493031	2.16.7.0.493008		GUI and Web Service updates
3	2.16.7.3 (3GB)	2.16.7.0	2.16.7.3	2.16.7.0.00490835	2.16.7.0	1.16.7.0.493031	2.16.7.0.493008		GUI and Web Service updates
4	2.16.7.4 (3GB)	2.16.7.0	2.16.7.3	2.16.7.0.00490835	2.16.7.0	1.16.7.0.493031	2.16.7.0.493008		GUI
5	2.16.7.5 (3GB)	2.16.7.0	2.16.7.3	2.16.7.0.00490835	2.16.7.0	1.16.7.0.493031	2.16.7.0.493008		GUI
6	2.16.7.6 (3GB)	2.16.7.0	2.16.7.6	2.16.7.0.00490835	2.16.7.0	1.16.7.0.493031	2.16.7.0.493008		GUI and Web Service updates
7	2.16.7.7 (3GB)	2.16.7.0	2.16.7.7	2.16.7.0.00490835	2.16.7.0	1.16.7.0.493031	2.16.7.0.493008		GUI and Web Service updates
8	2.16.7.8 (3GB)	2.16.7.0	2.16.7.7	2.16.7.8.00683507	2.16.7.0	1.16.7.0.493031	2.16.7.0.493008		GUI and DB updates
9	2.16.7.9 (3GB)	2.16.7.0	2.16.7.9	2.16.7.9.00715012	2.16.7.0	1.16.7.0.493031	2.16.7.9.723457		GUI, Web Services, DB updates and UM Portal
10	2.16.7.10 (3GB)	2.16.7.0	2.16.7.10	2.16.7.9.00715012	2.16.7.0	1.16.7.0.493031	2.16.7.9.723457		GUI and Web Service updates
11	2.16.7.11 (3GB)	2.16.7.0	2.16.7.11	2.16.7.11.00761267	2.16.7.0	1.16.7.0.493031	2.16.7.9.723457		GUI, Web Service and DB updates
12	2.16.7.12 (3GB)	2.16.7.0	2.16.7.11	2.16.7.11.00761267	2.16.7.0	1.16.7.0.493031	2.16.7.9.723457		GUI
13	2.16.7.13 (3GB)	2.16.7.0	2.16.7.13	2.16.7.13.00823274	2.16.7.0	2.16.7.13.805715	2.16.7.13.805717		GUI, Web Service, DB, Patient and UM Portal updates
14	2.16.7.14 (3GB)	2.16.7.0	2.16.7.14	2.16.7.14.00888220	2.16.7.0	2.16.7.14.897644	2.16.7.14.897646		GUI, Web Service, DB, Patient and UM Portal updates
-	2.17.1.0 (3GB)	2.17.1.0	2.17.1.0	2.17.1.0.00559886	2.17.1.0	2.17.1.0.572290	2.17.1.0.000000		Full Version Release
1	2.17.1.1 (3GB)	2.17.1.0	2.17.1.1	2.17.1.1.00589952	2.17.1.0	2.17.1.0.572290	2.17.1.0.000000		GUI, Web Service and DB updates
2	2.17.1.2 (3GB)	2.17.1.0	2.17.1.2	2.17.1.2.00621962	2.17.1.0	2.17.1.0.572290	2.17.1.0.000000		GUI, Web Service and DB updates
3	2.17.1.3 (3GB)	2.17.1.0	2.17.1.3	2.17.1.3.00640480	2.17.1.0	2.17.1.0.572290	2.17.1.0.000000		GUI, Web Service and DB updates
4	2.17.1.4 (3GB)	2.17.1.0	2.17.1.4	2.17.1.4.00692239	2.17.1.0	2.17.1.4.701924	2.17.1.0.000000		GUI, Web Service, DB and Patient Portal updates
5	2.17.1.4 (3GB)	2.17.1.0	2.17.1.5	2.17.1.4.00692239	2.17.1.0	2.17.1.4.701924	2.17.1.0.000000		Web Service
6	2.17.1.6 (3GB)	2.17.1.0	2.17.1.5	2.17.1.6.00745281	2.17.1.0	2.17.1.4.701924	2.17.1.0.000000		GUI and DB Updates
7	2.17.1.7 (3GB)	2.17.1.0	2.17.1.5	2.17.1.6.00745281	2.17.1.0	2.17.1.4.701924	2.17.1.0.000000		GUI update
8	2.17.1.8 (3GB)	2.17.1.0	2.17.1.5	2.17.1.6.00745281	2.17.1.0	2.17.1.4.701924	2.17.1.0.000000		GUI update
9	2.17.1.9 (3GB)	2.17.1.0	2.17.1.5	2.17.1.6.00745281	2.17.1.0	2.17.1.4.701924	2.17.1.0.000000		GUI update
10	2.17.1.10 (3GB)	2.17.1.0	2.17.1.10	2.17.1.6.00745281	2.17.1.0	2.17.1.4.701924	2.17.1.0.000000		GUI and Web Service update
-	2.17.2.0(3GB)	2.17.2.0	2.17.2.0	2.17.2.0.00695782	2.17.2.0	2.17.2.0.702238	2.17.2.0.702213	2.17.2.0.702226	Full Version Release. First release of Provider Portal
-	2.17.3.0(3GB)	2.17.3.0	2.17.3.0	2.17.3.0.00764112	2.17.3.0	2.17.3.0.321	2.17.3.0.321	2.17.3.0.321	Full Version Release. Including Patient, Provider and UM Portals
1	2.17.3.1(3GB)	2.17.3.0	2.17.3.1	2.17.3.1.00846328	2.17.3.1	2.17.3.1.853299	2.17.3.1.853301	2.17.3.1.856171	GUI, Web Service, DB. Including Patient, Provider and UM Portals
2	2.17.3.2(3GB)	2.17.3.0	2.17.3.2	2.17.3.2.00898348	2.17.3.2	2.17.3.2.913898	2.17.3.2.913899	2.17.3.1.856171	GUI, Web Service, DB. Including Patient, Provider and UM Portals
2.1	2.17.3.2.1(3GB)	2.17.3.0	2.17.3.2	2.17.3.2.00898348	2.17.3.2	2.17.3.2.913898	2.17.3.2.913899	2.17.3.1.856171	GUI Only
3	2.17.3.3(3GB)	2.17.3.0	2.17.3.3	2.17.3.3.00954008	2.17.3.2	2.17.3.3.962869	2.17.3.3.962870	2.17.3.3.962870	GUI, Web Service, DB. Including Patient, Provider and UM Portals
4	2.17.3.4(3GB)	2.17.3.0	2.17.3.4	2.17.3.4.00987562	2.17.3.2	2.17.3.3.962869	2.17.3.3.962870	2.17.3.3.962870	GUI, Web Service and DB
5	2.17.3.5(3GB)	2.17.3.0	2.17.3.5	2.17.3.5.01023250	2.17.3.2	2.17.3.5.1023087	2.17.3.5.1025862	2.17.3.5.1023087	GUI, Web Service, DB, Patient Portal, Referring Portal, UM Portal
6	2.17.3.6(3GB)	2.17.3.0	2.17.3.6	2.17.3.6.01065114	2.17.3.2	2.17.3.5.1023087	2.17.3.5.1025862	2.17.3.5.1023087	GUI, Web Service, DB
7	2.17.3.7(3GB)	2.17.3.0	2.17.3.6	2.17.3.6.01065114	2.17.3.2	2.17.3.5.1023087	2.17.3.5.1025862	2.17.3.5.1023087	GUI
8	2.17.3.8(3GB)	2.17.3.0	2.17.3.8	2.17.3.6.01065114	2.17.3.2	2.17.3.5.1023087	2.17.3.5.1025862	2.17.3.5.1023087	GUI and Web Service
9	2.17.3.8(3GB)	2.17.3.0	2.17.3.9	2.17.3.6.01065114	2.17.3.2	2.17.3.5.1023087	2.17.3.5.1025862	2.17.3.5.1023087	Web Service
10	2.17.3.10(3GB)	2.17.3.0	2.17.3.10	2.17.3.10.01125764	2.17.3.2	2.17.3.5.1023087	2.17.3.5.1025862	2.17.3.5.1023087	GUI, Web Service and DB updates
-	3.17.6.0(3GB)	3.17.6.0	3.17.6.0	3.17.6.0.01037550	3.17.6.0	3.17.6.0.1037868	3.17.6.0.1037869	3.17.6.0.1037869	Full Version Release. Including Patient, Provider and UM Portals
1	3.17.6.1(3GB)	3.17.6.0	3.17.6.1	3.17.6.1.01094077	3.17.6.0	3.17.6.0.1037868	3.17.6.0.1037869	3.17.6.0.1037869	GUI, Web Service and DB updates

INSTALLING

CLIENT/GUI

Copy and replace the current rRIS...zip file with the eRAD_rRIS_2017.3.10.zip file provided with this release.

Be sure to make a backup of the ris.exe.config file contained within the current .zip folder.

WEB SERVICE

This updated is only required for the Wedge Web Services. The Core RIS Service and Document Distribution Service are not required to be updated.

1. The web service upgrade consists of replacing the files in the RIS Web Service directory with the files supplied in the rRISService folder with this build. Always create a backup of the files being replaced. This upgrade includes 134 files in the rRISService folder and 7 sub folders. Of those folders, 1 is a folder titled “XSL” that contains a sub folder and files within the subfolder. Another folder is titled “**deploy**” that contains the new .config files that will be deployed with the user of the file called “ServicesConfigWizard.exe” (see instructions below). Folders are (Arabic), en_AU (Australian English), en-ZA (South Africa), he (Hebrew), pt_BR (Brazilian Portuguese), es-AR (Argentina Spanish) and ru-RU (Russian) and are localization folders. The WedgePlugins folder contains various plugin files for RADAR, MIRTH, Ensemble, etc...

Services Configuration Wizard

With the release of 42 to decrease the chance of losing configuration setting and missing new configuration options, we will no longer include the configuration files in the release in the main set of files, but they will now exist in a “deploy” folder, which will contain the three site configurable config files; applicationsettings, connectionstrings, and services as well as a copy of the rRISServices.exe configuration file. The contents of this folder should not be required to be touched.

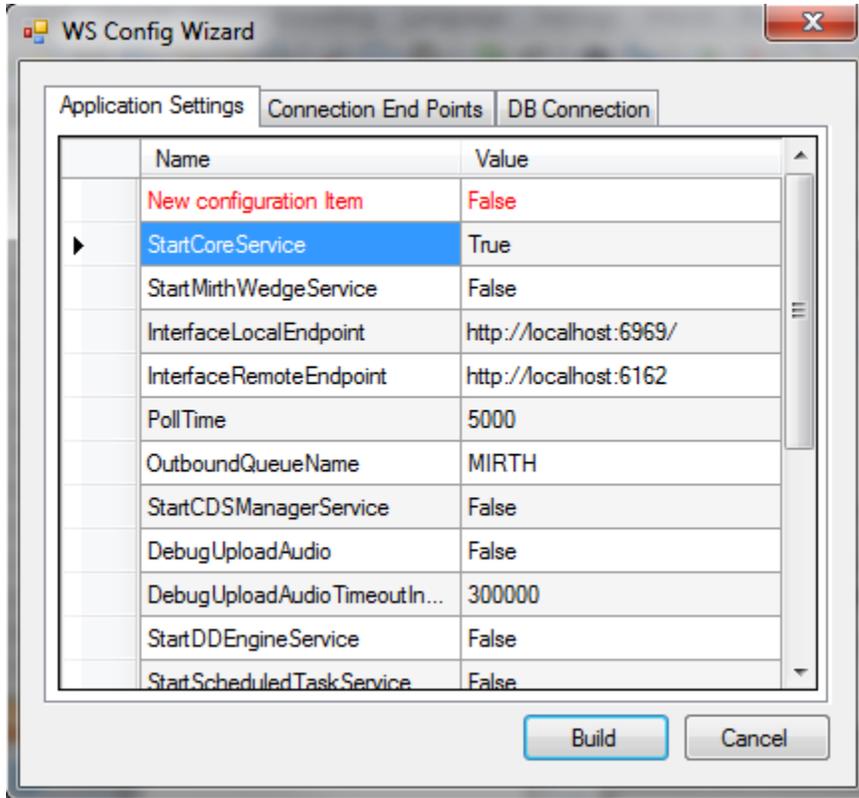
On the install of a new service, all files will be copied to the appropriate locations on the server (no configurations will be over written). If instructed or to confirm no new configurations have been added the user can run the new application “ServicesConfigWizard.exe”

This application will read the existing configuration file(s) (if files exist), and compare to the provided new configuration files then will display three tabs, for each configuration file:

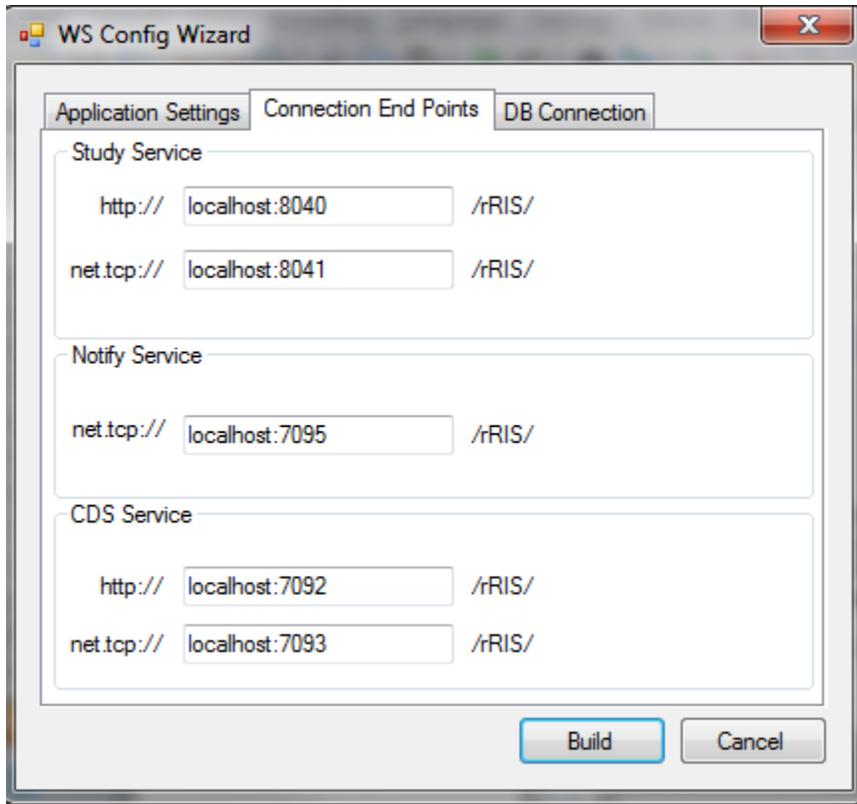
Application Settings: all existing configuration value will be displayed, if there are any new configuration entries they will be displayed in red.

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Connection End Points: will display the existing configuration, if the value is left blank then that entry will not be created, in the case of “Study Service” or “CDS Service” if both http and net.tcp were not provided then that endpoint will not be created at all.



DATABASE UPDATES

Always run the upgrade scripts in a test environment of the actual database to make sure they run cleanly. If any errors occur please contact development.

Note: There is a new upgrade process introduced with B43.1 called "RunUpgrade.bat". The batch file will open a command window. This process will prompt you for the database server name, database name and authentication credentials. There is no need to run the database upgrade scripts manually as was done in previous releases.

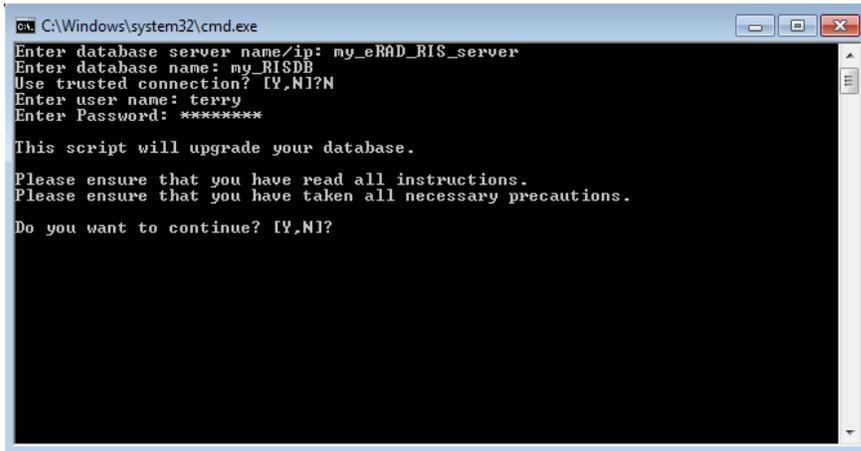
- 1) From the upgrade folder, double click the “RunUpgrade.bat” command file.
- 2) Enter the server name, database name and authentication credentials to the database. You have 2 choices for authentication credentials.

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- 3) You can choose to use “Trusted connection”. Using this option will pass the identity of the currently logged on user. If this user has “db_owner” access to the eRAD RIS database then feel free to use this options.
- 4) If you decide not to use “Trusted connection” then you will be prompted for user id and password.

Example:



```
C:\Windows\system32\cmd.exe
Enter database server name/ip: my_eRAD_RIS_server
Enter database name: my_RISDB
Use trusted connection? [Y,N]?N
Enter user name: terry
Enter Password: *****

This script will upgrade your database.
Please ensure that you have read all instructions.
Please ensure that you have taken all necessary precautions.
Do you want to continue? [Y,N]?
```

- 5) After the upgrade program has finished you can find the upgrade logs in the “log” folder. The file name will be eRAD_RIS_db_upgrade_timestamp.log, where timestamp is a value representing the date and time the upgrade started. If you see any errors please contact the development team