



# eRAD RIS

## RELEASE ANNOUNCEMENT

Build 4.2024.037

UPDATED MARCH 21, 2024

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### PUBLICATION HISTORY

Revision	Author	Description
March 21, 2024	Kevin Brooks, Michelle Mahabir / Hilary Saltmarsh	<ul style="list-style-type: none"> <li>Commercial release.</li> </ul>

# SUMMARY

## Release Announcement

*This release of eRAD RIS 4.2024.037 resolves multiple issues affecting Patient Messaging and Patient Help within the Portals.*

## Resolved Issues

This release resolves the following issues:

Category	Redmine #	Subject
Patient Help	34872	Resolved Patient Help issue where an exception would occur when a patient attempted to reply to a message via emailed link.
Patient Help	34788	Resolved Patient Help issue where the response from Get Help was being directed to the email on file rather than the manually inputted email.
Patient Messages	35183	Resolved Patient Messages issue that was inserting HTML text into patient communications.
Patient Messages	35050	Resolved Patient Messages issue where an incorrect UserType was logged, resulting in the message being inaccessible via from emailed link.
Patient Messages	35062	Resolved Patient Messages issue to resolve inconsistencies in required messaging fields across the Patient, Provider and UM Portals.
Prov Admin – User Messages	21809	Resolved Prov Admin – User Messages issue which prevented messages containing HTML from being sent via the Portals.
Security	35093	<b>This is a service-only change with no customer-facing functionality.</b>

SORTED BY CATEGORY AND REDMINE

# VERSION DETAILS

## Code Stream

The following source code branches have been merged into this release:

