



# eRAD RIS

## RELEASE ANNOUNCEMENT

### Build 4.2024.119

UPDATED NOVEMBER 27, 2024

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#### PUBLICATION HISTORY

Revision	Author	Description
November 27, 2024	Kevin Brooks, Michelle Mahabir / Hilary Saltmarsh	▪ Commercial release.

# SUMMARY

## Release Announcement

*This release of eRAD RIS 4.2024.119 introduces a Payment Control enhancement that adds the ability to obtain failed payment information from ImaginePay and resolves a Payment Control voiding error.*

## New Features

This release introduces the following features and enhancements:

Category	Redmine #	Subject	Description
Payment Control	30803	Payment Collection Information for failed Payments from ImaginePay	This enhancement to Payment Control adds the ability to obtain failed payment information from ImaginePay via the eRAD RIS Payment screen.

Refer to the FEATURE DETAILS section below for configuration and usage information.

## Resolved Issues

This release resolves the following issues:

Category	Redmine #	Subject
Payment Control	36111	Resolved Payment Control issue where an error occurred when voiding payments.

# FEATURE DETAILS

## Payment Control

### Feature #30803 – Payment Collection Information for Failed Payments from ImaginePay

#### Summary

This enhancement to Payment Control adds the ability to obtain failed payment information from ImaginePay via the eRAD RIS Payment screen.

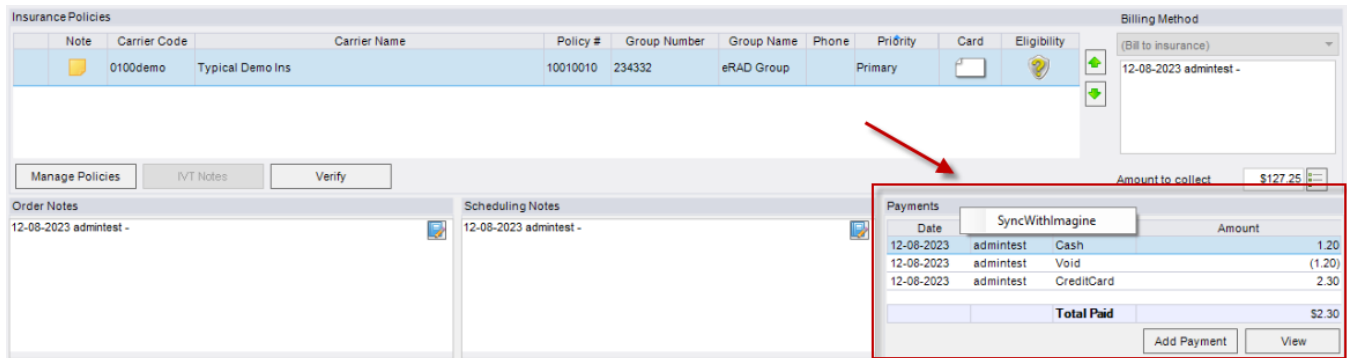
#### Background

There are situations where eRAD RIS is unable to retrieve or store the Imagine transaction details after a payment is made, such as network issues, performance, or other unexpected errors.

Previously, the process of obtaining this missing payment collection information was cumbersome.

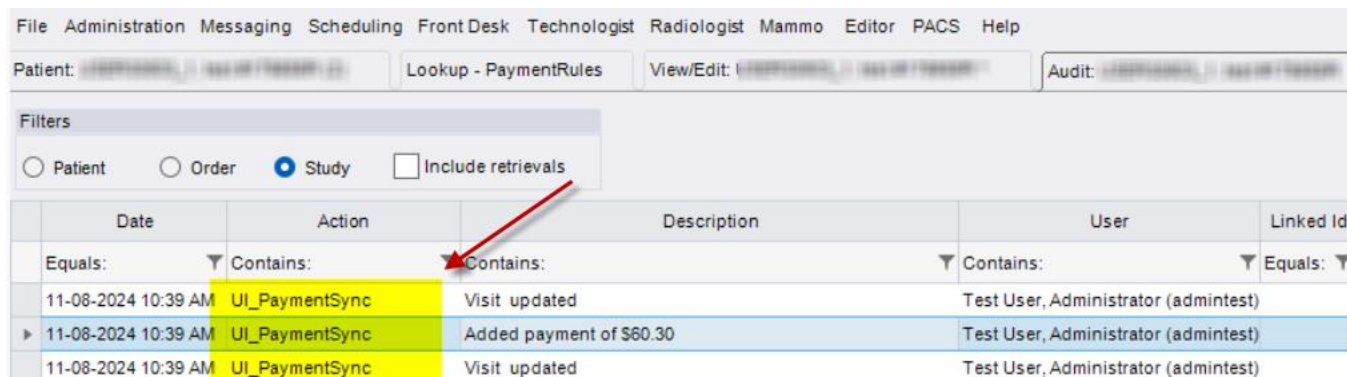
#### Feature Description

With these changes, if a payment transaction has failed then users will have the ability to re-sync with ImaginePay to retrieve the transaction details via a new `SyncWithImagine` context menu option in the Payment Grid.



Right-clicking the Payment Grid will display the new `SyncWithImagine` option which will query ImaginePay using the patient’s MRN to obtain payment collection information. The retrieved results will be added to the `c_payment` table in the database.

Entries will be logged into the `Audit trail`.



## Known Limitations

- EXPECTED BEHAVIOR BY DESIGN (FROM #30803)

`SyncWithImagine` is not supported for Combined Payments and Pre-Approved Payments.

**Combined Payments:** Imagine queries payment history by patient MRN and filters results by visit number, without identifying whether the payment is combined. Therefore, SyncWithImagine can not confirm combined payments.

**Pre-Approved Payments:** Pre-approved payment transactions are not processed through Imagine, therefore creating the inability to query information from Imagine.

## Configuration Instructions

No System Administrator actions are necessary to enable this feature.

# VERSION DETAILS

## Code Stream

The following source code branches have been merged into this release:

