# eRAD RIS

# RELEASE ANNOUNCEMENT

## Build 4.2024.104

### UPDATED OCTOBER 17, 2024

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## PUBLICATION HISTORY

| Revision | Author | Description |
|---|---|---|
| October 17, 2024 | Kevin Brooks, Michelle Mahabir / Hilary Saltmarsh | ▪ Commercial release. |

# SUMMARY

## Release Announcement

*This release of ERAD RIS 4.2024.104 introduces a reschedule by iCode via Patient Portal enhancement and updates the Session Timeout dialog in both the Guest and iCode workflows.*

## New Features

This release introduces the following features and enhancements:

| Category | Redmine # | Subject | Description |
|---|---|---|---|
| Patient Logon | 35801 | Session Timeout dialog on Guest/iCode login workflow | This enhancement to Patient Logon adds a session timeout warning message to the Guest and iCode login workflows in the Patient Portal. |
| Patient Portal | 34987 | Reschedule appointments via iCode in Patient Portal | This enhancement to Patient Portal introduces the ability to reschedule appointments via an iCode within the Patient Portal. |

SORTED BY CATEGORY AND REDMINE

Refer to the FEATURE DETAILS section below for configuration and usage information.

# FEATURE DETAILS

## Patient Logon

### Feature #35801 – Session Timeout dialog on Guest/iCode login workflow
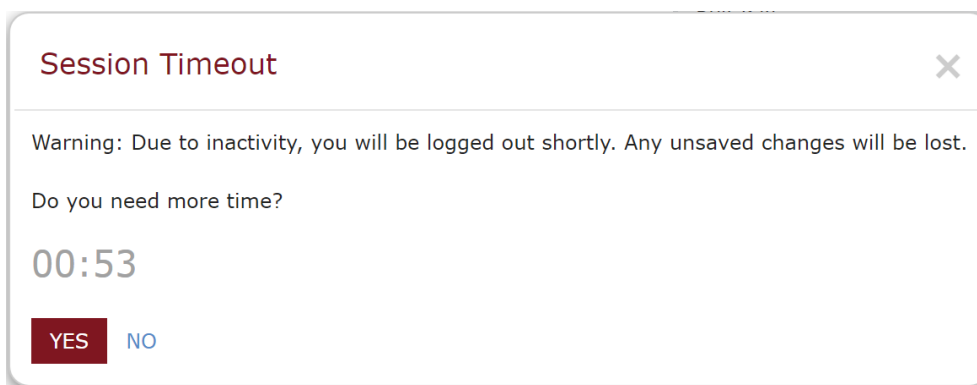
#### Summary

This enhancement to Patient Logon adds a session timeout warning message to the Guest and iCode login workflows in the Patient Portal.

#### Background

Previously, a session timeout warning was not displayed in the Guest or iCode workflows prior to logging users out, resulting in an error when they attempted to proceed.

#### Feature Description

With this change, an explicit `Session Timeout` dialog will be displayed to users if they remain inactive for a specified period during their session.



The warning message will be displayed to the user once the configured time, as defined by the existing `PortalInactiveTimeout` system configuration setting, has elapsed.

Users will have the option to stay logged in or be logged out and redirected to the home page.

#### Guest Workflow

The calculating time will begin once the user clicks on the `Make An Appointment` in the guest workflow.

#### iCode Workflow

The calculating time will begin once the input of the `iCode` has been validated.

For both workflows, selecting `YES` will keep the user logged into the Portal. Selecting `NO` will log the user out and redirect them to the `Home Login Screen`. However, if a selection is not made, once the time has elapsed, the user will be automatically logged out and redirected to the `Home Login Screen`.

#### Configuration Instructions

System Administrators must complete the following actions to enable this feature:

#### RIS Client

#### Changes to System Config Lookup Table Settings

- Set `PortalInactiveTimeout` to desired value for your installation.

# Patient Portal

## Feature #34987 – Reschedule appointments via iCode in Patient Portal

### Summary

This enhancement to Patient Portal introduces the ability to reschedule appointments via an iCode within the Patient Portal.
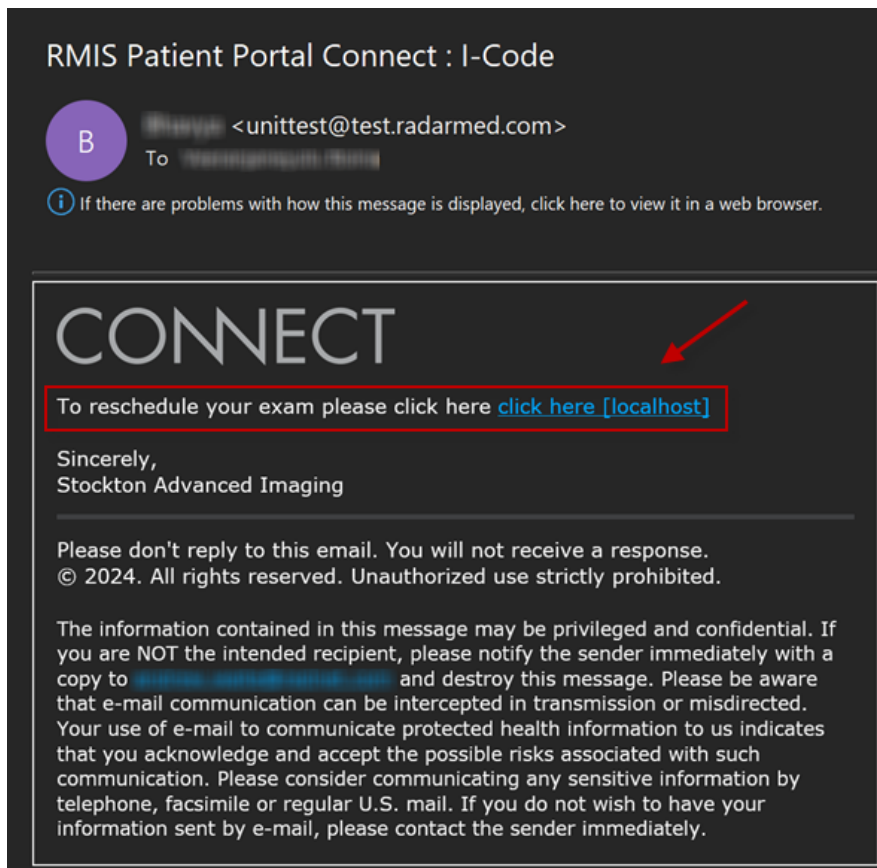
### Background

Previously, users of the Patient Portal would need to first log into their account and take additional steps to reschedule appointments.

### Feature Description

With these changes, patients will receive email or SMS notifications to reschedule their appointment using an iCode. Authentication is completed simply by confirming their date of birth. Once the patient's information is validated, they will be directed to the scheduling screen where they can choose a preferred date/time for their appointment.

The duration for which the iCode remains valid can be configured via the `ICodeRescheduleExpirationHours` system setting.



### Admin Patient Portal

Administrators can manually send reschedule requests via the new `iCode Reschedule` tab under User Management. Once the `SEND ICODE TO RESCHEDULE` button has been selected for the desired exam, the admin user will be prompted to select the method of communication.

## Service Team Upgrade Instructions

No Service Team actions are necessary to deploy this feature; however, optional configuration is available:

### Portals

Changes to applicationsettings.config

Set `ICodeRescheduleSimpleAuth` to `Y` allows validation by date of birth only.

This can be overridden at the practice level

Configure `ICodeRescheduleReason` with desired value for your installation.

If a value is not configured or found in the `Canceled Study Reason` look up table, the user will be redirected to the page that requires a reason to be entered before proceeding.

## Configuration Instructions

System Administrators must complete the following actions to enable this feature:

### RIS Client

### Changes to SystemConfig Lookup Table

- Optionally, adjust `ICodeRescheduleExpirationHours` for your installation.

The following related settings were added or updated:

| Setting | Default | Purpose |
|---|---|---|
| ICodeRescheduleExpirationHours | 1 | (Value=Hours as Integer), Set to [< 0] to disable, Default=[1] – Number of hours from the time an iCode is created to when it will expire for reschedule. A negative value indicates no hours added to the current date. |

### Changes to ParagraphConfig Lookup Table

The following related settings were added or updated:

| Setting | Default | Purpose |
|---|---|---|
| PPICodeExpiredReschedule | The iCode has expired or is no longer valid. | The message to display to the patient portal user when user tries to access expired iCode to reschedule. |
| PPICodeReschedule | iCode Reschedule | The message to display as tab name to the admin patient portal under users. |
| PPRescheduleExamEmail | To reschedule your exam please click here {0}. | The message to display in the email when admin patient portal send exam to reschedule. |
| PPScheduledExams | Scheduled Exams | The message to display as header to the admin patient portal under users under iCode Reschedule tab. |
| PPSendICodeToReschedule | Send iCode to reschedule | The message to display on the button when admin patient portal send exam to reschedule. |
| PPSendPatientICodeToAccessExam | Send patient iCode to access this exam. | The message to display to the patient portal user when user tries to send iCode. |

# VERSION DETAILS

## Code Stream

The following source code branches have been merged into this release: