



eRAD RIS

RELEASE ANNOUNCEMENT

Build 4.2023.006

UPDATED MARCH 1, 2023

PUBLICATION HISTORY

Revision	Author	Description
March 1, 2023	Kevin Brooks / Hilary Saltmarsh	<ul style="list-style-type: none">Commercial release.

SUMMARY

Release Announcement

This release of eRAD RIS 4.2023.006 introduces a feature for notification of Pending Orders awaiting signature.

New Features

This release introduces the following features and enhancements:

Category	Redmine #	Subject	Description
Provider Portal	32113	Referring Physician notification of Pending Orders awaiting signature	This enhancement to Provider Portal Orders introduces optional user messaging to notify and remind a Referring Physician when they have pending orders awaiting signature.

Refer to the Feature Details section below for configuration and usage information.

Resolved Issues

No additional issues were resolved with this release.

New Known Limitations

No new known limitations were identified with this release.

FEATURE DETAILS

Provider Portal

Feature #32113 - Referring Physician notification of Pending Orders awaiting signature

Summary

This enhancement to Provider Portal Orders introduces optional user messaging to notify and remind a Referring Physician when they have pending orders awaiting signature.

Pending Order Notification

Pending Order Notification Type	None selected	▼
Pending Order Notification Frequency	None selected	▼
	SAVE	CANCEL

USERS MAY CONFIGURE EMAIL OR SMS NOTIFICATION DETAILS:

Feature Description

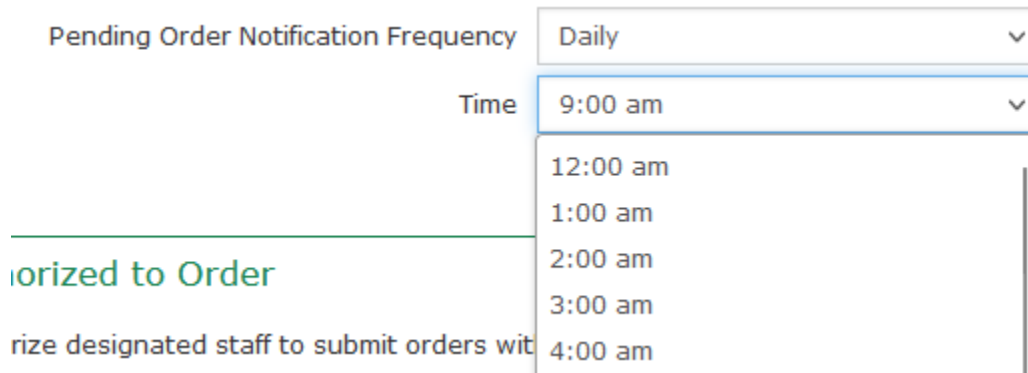
Previously, there was no user messaging to make a referring physician aware when they had pending orders that they were required to sign.

With this change, a new section in the Referring portal account and Admin user search edit pages has been created to enable notification:

Pending Order Notification Type	Email	▼
Email address	[Redacted]	
EMAIL CONFIGURATION OPTION.		
Pending Order Notification Type	Text	▼
Mobile Phone	[Redacted]	

SMS TEXT CONFIGURATION OPTION.

Users may configure their desired communication frequency, either **As Created** to be notified immediately when a pending order is created, or **Daily**, to only receive a summary notification with a count of pending orders at a desired time:



A new `StartReferringProviderPendingService` service will poll each hour for any pending orders.

Note that if portal server communication fails, the system will send a generic formatted email to the referring to ensure no notifications are missed.

Configuration Instructions

System Administrators must complete the following actions to enable this feature:

Web Services

For the daily notification process, a new service was added to wcfservice to enable or disable an hourly poll for any referring doctors with pending orders.

The scheduled sending process will use the site group configuration value for `AutomatedEmailAddress`, or if this is not set, will use the new value for

`ReferringProviderPendingServiceAutomatedEmailAddress`.

```
<setting name="StartReferringProviderPendingService" serializeAs="String">
  <value>True</value>
</setting>
<setting name="ReferringProviderPendingServiceAutomatedEmailAddress" serializeAs="String">
  <value>{desired email address to send from if AutomatedEmailAddress is not configured in the site
group configuration}</value>
</setting>
```

RIS Client

Changes to ParagraphConfig Lookup Table

- Optionally, adjust the text of the new pending order created messages:

Setting	Default	Description
PendingNotificationEmailOnDemand	You have a new pending order awaiting review. Please log in to review your pending orders. {0}	The email message to send to the referring Dr when a new pending order is created.
PendingNotificationEmailSubjectOnDemand	New pending order awaiting review	The subject for pending notification email message.
PendingNotificationSMSOnDemand	You have a new pending order awaiting review. Please log in to review your pending orders at {0}	The text message to send to the referring Dr when a new pending order is created.

- Optionally, adjust the text of the new automated reminder messages:

Setting	Default	Description
PendingNotificationEmailDaily	You have {0} pending orders awaiting review. Please log in to review your pending orders: {1}	The Email message that is sent out daily if a referring currently has any pending order waiting for approval
PendingNotificationEmailSubjectDaily	Pending orders awaiting review	The subject for pending notification email message.
PendingNotificationSMSDaily	You have {0} pending orders awaiting review. Please log in to review your pending orders at {1}	The sms message that is sent out daily if a referring currently has any pending order waiting for approval.